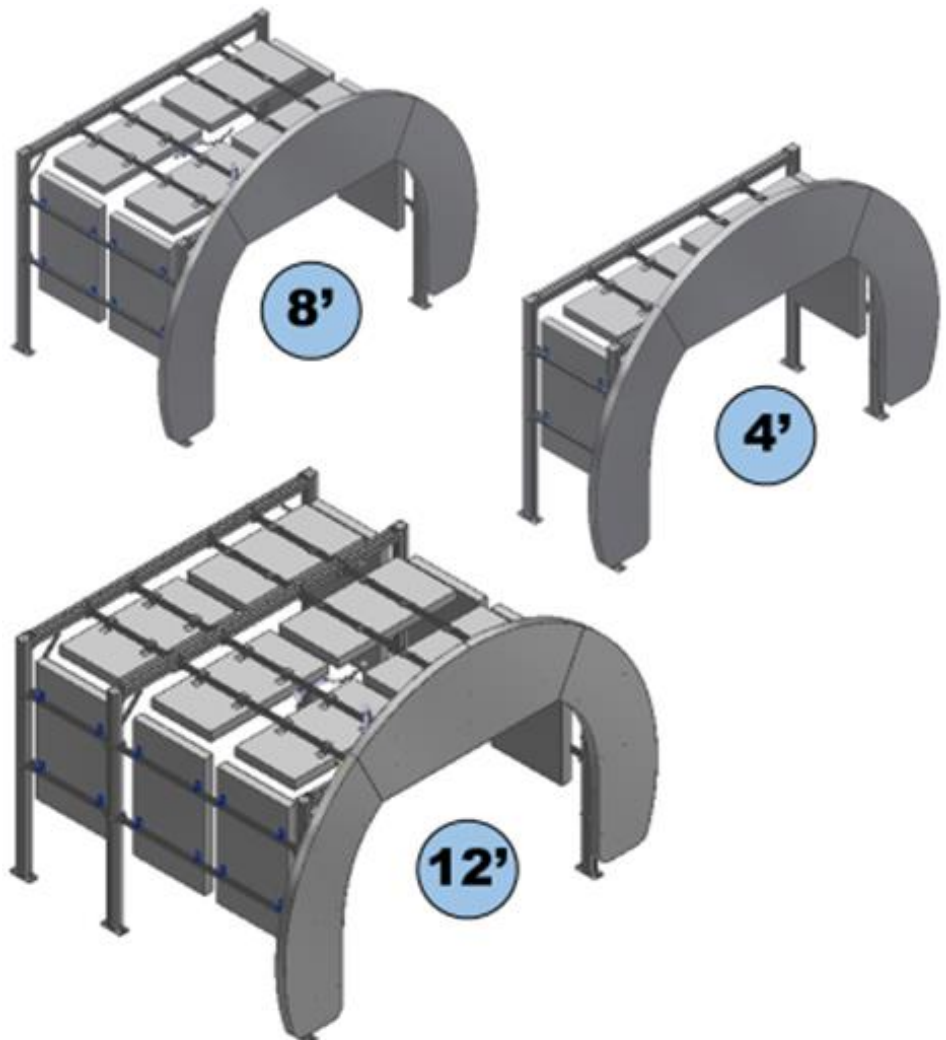


Arcade Arch



Designed here. Built here. Backed here.

TheCarWashBook.com

www.**SonnysDirect.com**

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Manual-O, Arcade Arch – Part # 10014845-J

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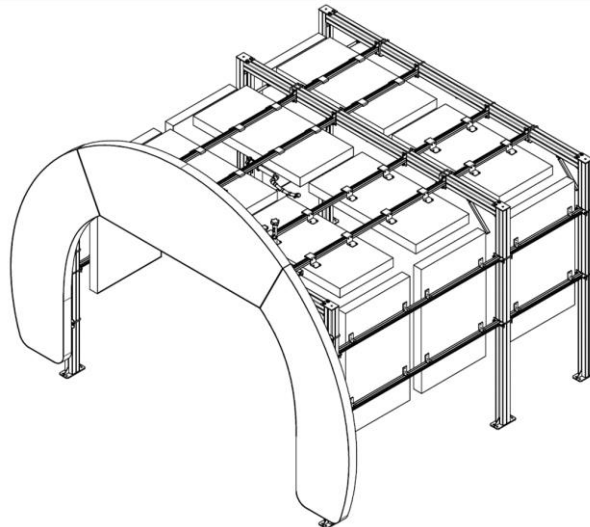
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Make CarWashing Easy™



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Manual-O, Arcade Arch – Part # 10014845-J



READ ALL INSTRUCTIONS PRIOR TO OPERATING

- This manual is a comprehensive step-by-step user instruction guide for the **Arcade Arch** and components. To review other manuals go online to SonnyDirect.com under Support Tab.
- Make sure to read, understand and follow all these instructions.
- To address any questions relating to ordering parts, operating the **Arcade Arch**, installation, troubleshooting, maintenance, service or anything else, contact **Sonny's Technical Support Team at 1-800-327-8723**.
- All deviations and alterations from these instructions **MUST** be reported to Sonny's The CarWash Factory®. **Keep this manual in a location where it may be used for ongoing reference.**



IMPORTANT SAFEGUARDS AND WARNINGS

- **WARNING: Do not perform any maintenance or work on equipment unless you first perform Lock-Out Safety Precautions. All electrically powered equipment MUST have manually operated disconnects capable of being locked in the "OFF" position. Equipment that has been "locked out" for any reason must be restarted ONLY by the person who performed the "lock out" operation. These procedures MUST be followed to avoid personal injury, death and/or dismemberment.**
- All parts and components **MUST** be installed by experienced and trained technicians.
- **No** unauthorized personnel should ever be permitted in the wash tunnel or near the equipment at any time.
- Hardhat, safety glasses with side shields, closed steel toe shoes, anti-impact and cut resistant gloves, dust mask, and earplugs if operating power tools, **MUST** be worn.
- When cutting or grinding any metal, safety glasses, earplugs, and dust mask **MUST** be worn.
- **Do NOT leave a ladder or any other items such as wash down hoses or tools in the wash tunnel while equipment is running. Vehicle damage and injury, including death, can occur.**
- **Do NOT wear loose fitting clothing or jewelry around moving equipment. Do not allow any part of your body or other objects (including ladders, hoses, or tools) to come in contact with moving equipment. Entanglement may result causing injury, death, or dismemberment.**
- Always exercise caution when walking (never run) through the wash tunnel as there may be slippery conditions. Be careful so you do not bump into or trip over equipment.

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Manual-O, Arcade Arch – Part # 10014845-J



IMPORTANT SAFEGUARDS AND WARNINGS

- **Electrical connections and repairs MUST ONLY be performed by a Licensed Electrician.**
- **Plumbing connections and repairs MUST ONLY be performed by a Licensed Plumber.**
- When working on any equipment that is higher than your shoulders, always use a fiberglass ladder that is in good condition.
- Use proper lifting technique. Team lifts are required for items over 50 lbs.
- Do **NOT** alter or modify parts in any way and do **NOT** interchange or substitute any components without the authorization of your supervisor and Sonny's The CarWash Factory.
- Do **NOT** install any parts or components into faulty materials.
- All damages and defects **MUST** be reported to both your supervisor and Sonny's The CarWash Factory.
- If there are any malfunctions with the **Arcade Arch**; or if any questions arise regarding the equipment operations, immediately contact your supervisor or Sonny's The CarWash Factory.
- **Only** use approved hardware, parts, and components with the **Arcade Arch** or any other equipment.
- Protect your body parts against sharp corners and edges at all times.
- Keep loose articles of clothing and jewelry away from the removal, installation, or operation of all equipment.
- The personnel installing the **Arcade Arch** are responsible for making sure it works according to the instructions in this manual.
- Always remove ladders, tools, parts, etc, from the wash tunnel when finished.
- All personnel **MUST** be trained in the safe operation of all equipment, wash tunnel operations, safety regulations, emergency shutdown and maintenance practices to avoid any accidents.
- **Only** personnel specifically instructed and trained are permitted to enter the wash tunnel to perform inspections or maintenance. At least two qualified maintenance personnel **MUST** be present when performing equipment repairs or preventive maintenance.
- **IMPORTANT:** Call Technical Support to adjust wash cycle when new equipment is installed.
- **WARNING:** All hydraulic and electrical systems in the wash tunnel equipped with a torque relief or overload should be checked and set to the minimum amount that will allow for proper functionality under normal washing conditions.



IMPORTANT SAFEGUARDS AND WARNINGS

- **WARNING:** Possible wet floors and slippery conditions! To avoid an accident that might result in personal injury, death or dismemberment, all personnel **MUST** proceed with Caution.
- **WARNING:** Do **NOT** enter the wash tunnel when the equipment is operating. Personal injury, death and/or dismemberment may occur.
- **WARNING:** Make sure the proper Chemistry (Brush Lubrication) is being used in the Car Wash Tunnel to prevent vehicle and/or equipment damage.
- **WARNING:** If the Equipment Installation Dimensions at the time of installation are **NOT** measured correctly, it may result in equipment damage and/or failure. Dimensions **MUST** be verified if equipment is already installed. Contact Sonny's Technical Support Team at 1-800-327-8723 for any Installation questions.
- **WARNING:** All connections and repairs **MUST ONLY** be performed by Licensed Professionals. Perform all trade work in compliance with all applicable local and national codes.
- **WARNING:** Although building codes have been considered in developing all drawings, verification of site-specific conditions and compliance with federal, state, and local building codes is the exclusive responsibility of the customer and/or architect and engineer to verify compliance.
- **WARNING:** Do **NOT** attempt to repair or adjust any pressurized liquid or pneumatic part, hose, pipe, or fitting while that equipment is in operation.
- **WARNING:** Do **NOT** operate any equipment that requires safety covers with those covers removed or improperly installed. Do **NOT** operate any equipment if any component of that equipment is suspected to be defective or malfunctioning.
- **WARNING:** Store all cleaning, washing solutions and oils in a well-ventilated area. Clean up fluid spills immediately to prevent hazardous safety conditions. Be certain to follow all safety procedures on SDS Sheets for each chemical product used.
- **WARNING:** When a piece of equipment must be in operation during inspection or maintenance, one qualified technician must stay at the power disconnect switch while another qualified technician performs the inspection or maintenance.
- **WARNING:** All Equipment **MUST** be given regular maintenance to prevent equipment damage and/or failure that will **VOID** the warranty.
- **WARNING:** Emergency "**STOP**" Buttons **MUST** be well marked, and their location and proper use reviewed with all personnel. Any activated "**STOP**" button must be reset only by the person who activated it. Clear the wash tunnel of any people, ladders, hoses, tools, and other loose items before restarting the equipment. An audible device **MUST** sound to warn people that the equipment is starting.

SAVE THESE INSTRUCTIONS

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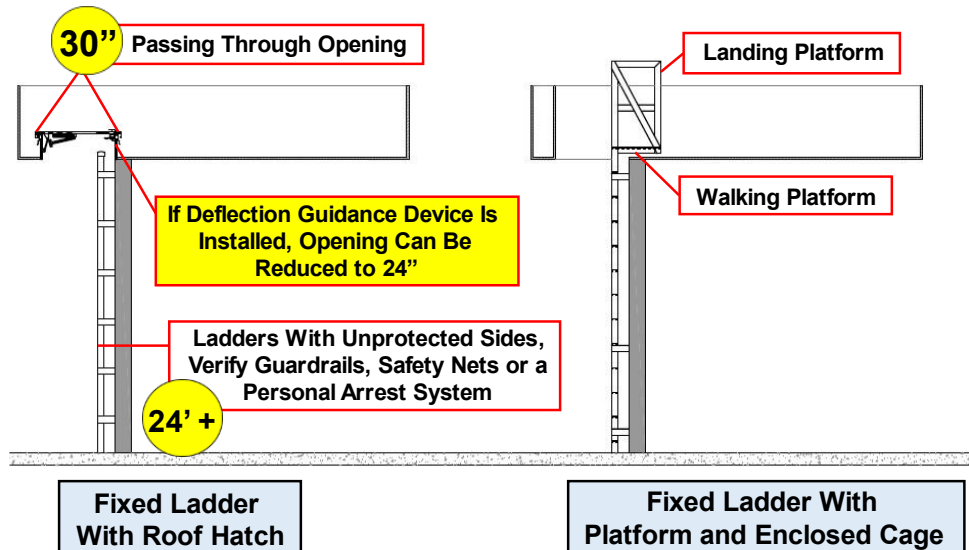
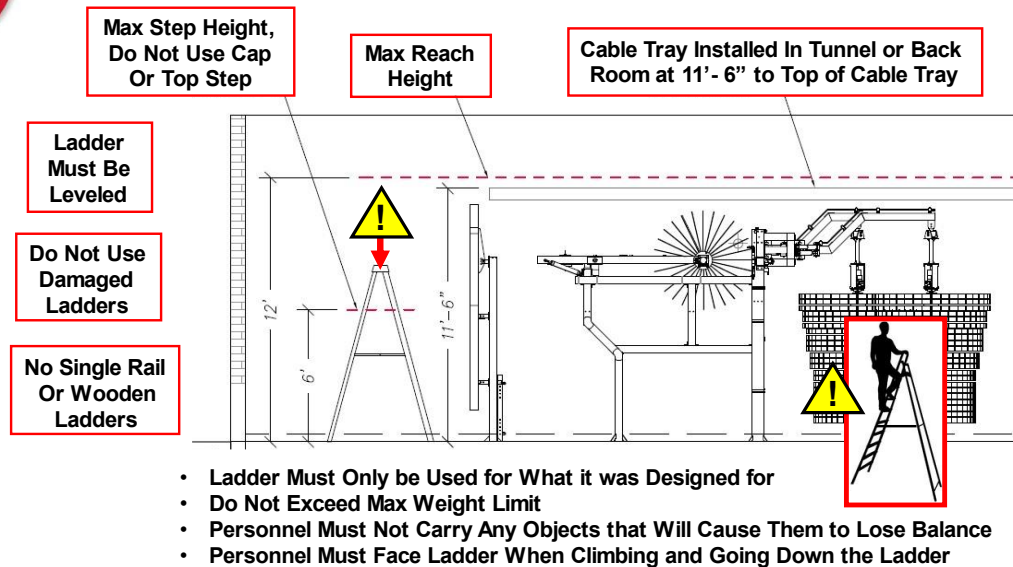
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SAFETY FIRST



INTRODUCTION



Make CarWashing Easy



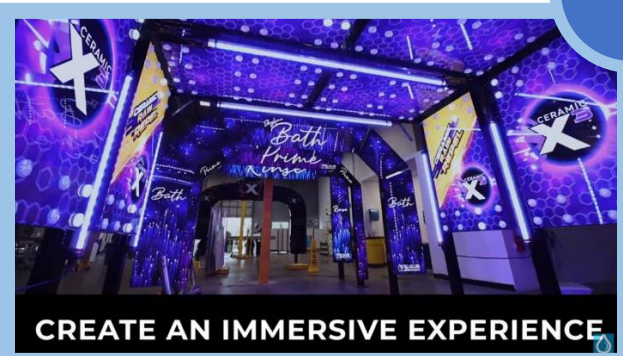
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ARCADE ARCH FEATURES



An immersive show experience for your tunnel. Increase top package sales and reinforce service value. Light effects chase and WOW your customers down the tunnel, boosting excitement and customer loyalty. The structure is fully equipped with arches, panels, LEDs, applicators, and streams.

- Available in 4', 8' and 12'
- Easy Installation Into New or Existing Tunnels
- User-Friendly Operation
- Simple Controls



UTILITY REQUIREMENTS

Utilities interconnection and the materials required for interconnection to Sonny's equipment are the responsibility of the customer.



All connections and repairs MUST ONLY be performed by Licensed Professionals.
Perform all trade work in compliance with all applicable local and national codes.

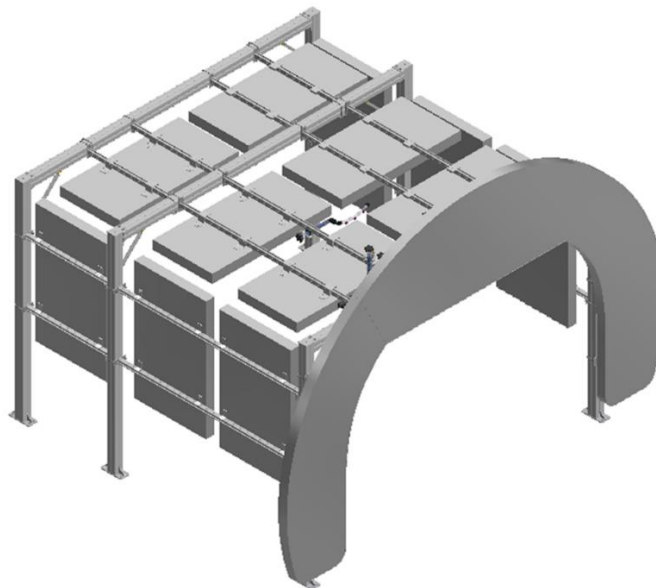
Electric – Follow Instructions on Equipment Labels

- The Customer's Electrician is responsible for all installation.



Technical Disclaimer

Although building codes have been considered in developing all drawings, verification of site-specific conditions and compliance with federal, state, and local building codes, it is the exclusive responsibility of the customer and/or architect and engineer to verify compliance.



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SAFETY WEAR REQUIRED FOR INSTALLATION

⚠ WARNING: Make sure to follow Local and State Safety Wear Required Regulations to ensure the safety of all personnel. Failure to follow Safety Regulations may result in personal injury, death and/or dismemberment.

TOOLS REQUIRED FOR INSTALLATION

Tools	Tools
Not Included	Not Included
Safety Glasses	Gloves
Tape Measure	Sledgehammer
Hammer Drill with Carbide Bit	Impact Gun with Sockets
Wrench Set	Anti-Seize Never•Seez®

QUICK START INSTALLATION MANUAL

Go online to SonnysDirect.com under Support Tab and look for:

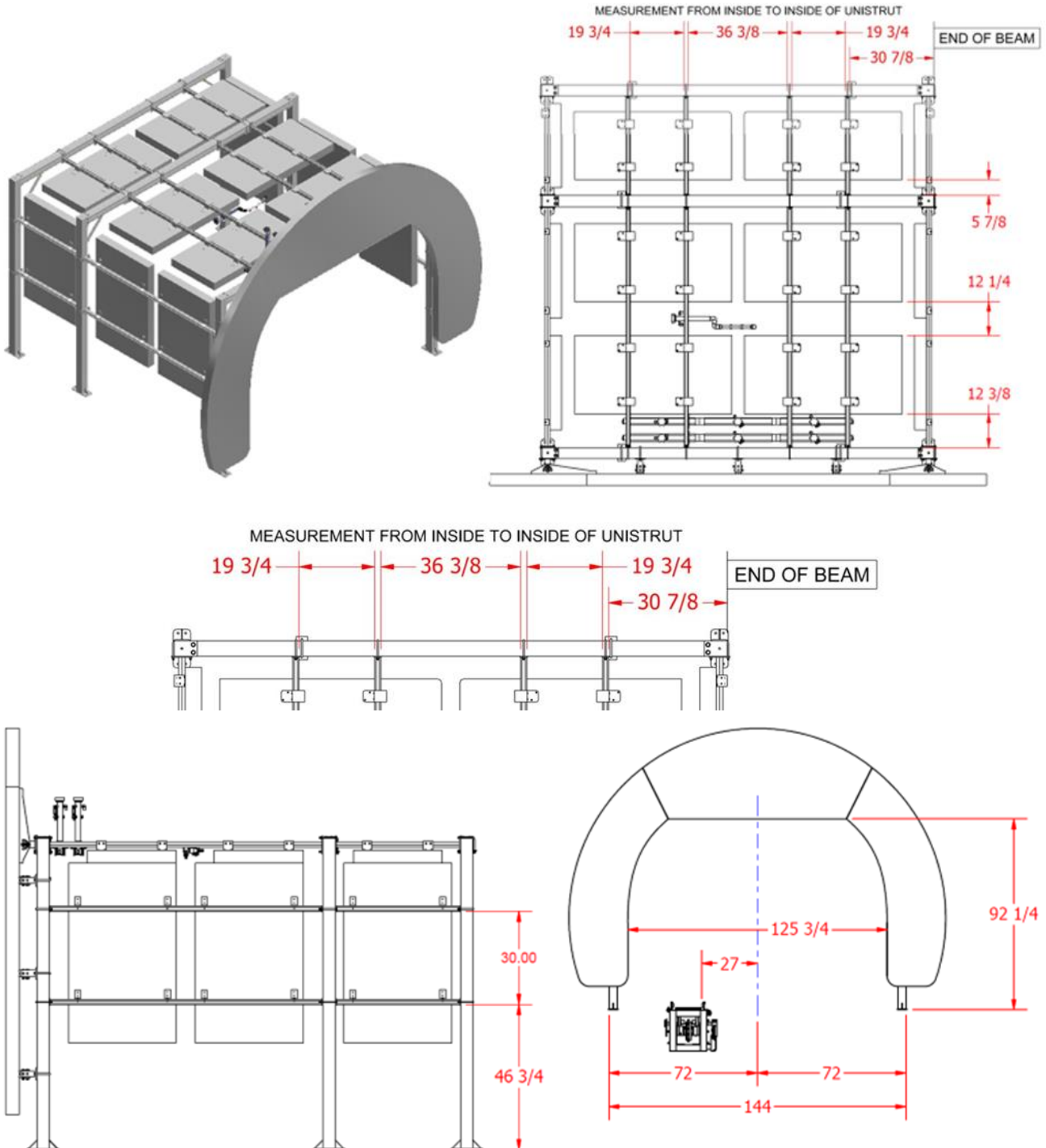
QUICK START MANUAL

Arcade Arch



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INSTALLATION DIMENSIONS



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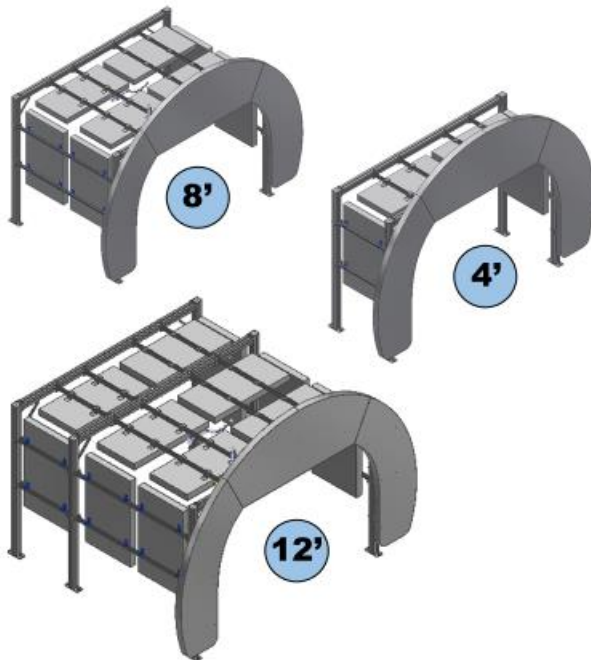
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ARCADE ARCH INSTALLATION INSTRUCTIONS


 **All parts and components MUST be installed by experienced and trained technicians. Safety wear is required for ALL personnel.**

 **WARNING: No climbing or standing on top of unit.**


Work Force	Check	Installation Time	Check
2 to 3 Experienced and Trained Technicians		3 to 4 Hours Without Setbacks	



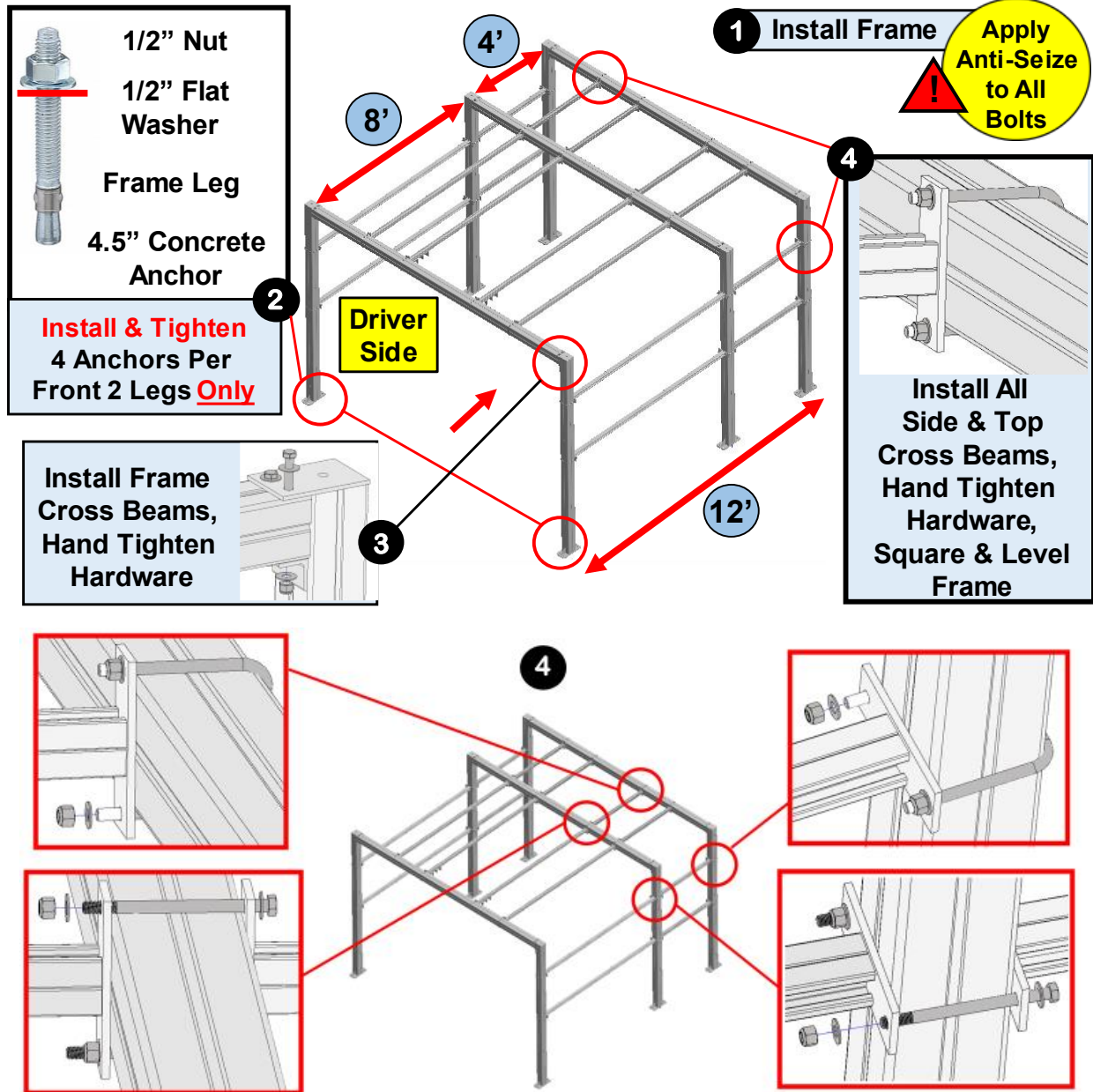
Determine where the **Arcade Arch** is to be installed (see **Installation Dimensions** for your location).

 **IMPORTANT: If the Equipment Installation Dimensions at the time of installation are NOT measured correctly, it may result in equipment damage and/or failure.**



 **DANGER: If Applicable, Always Shutoff All Power to Conveyor and Tunnel Equipment Before Starting Any Installs or Repairs.**

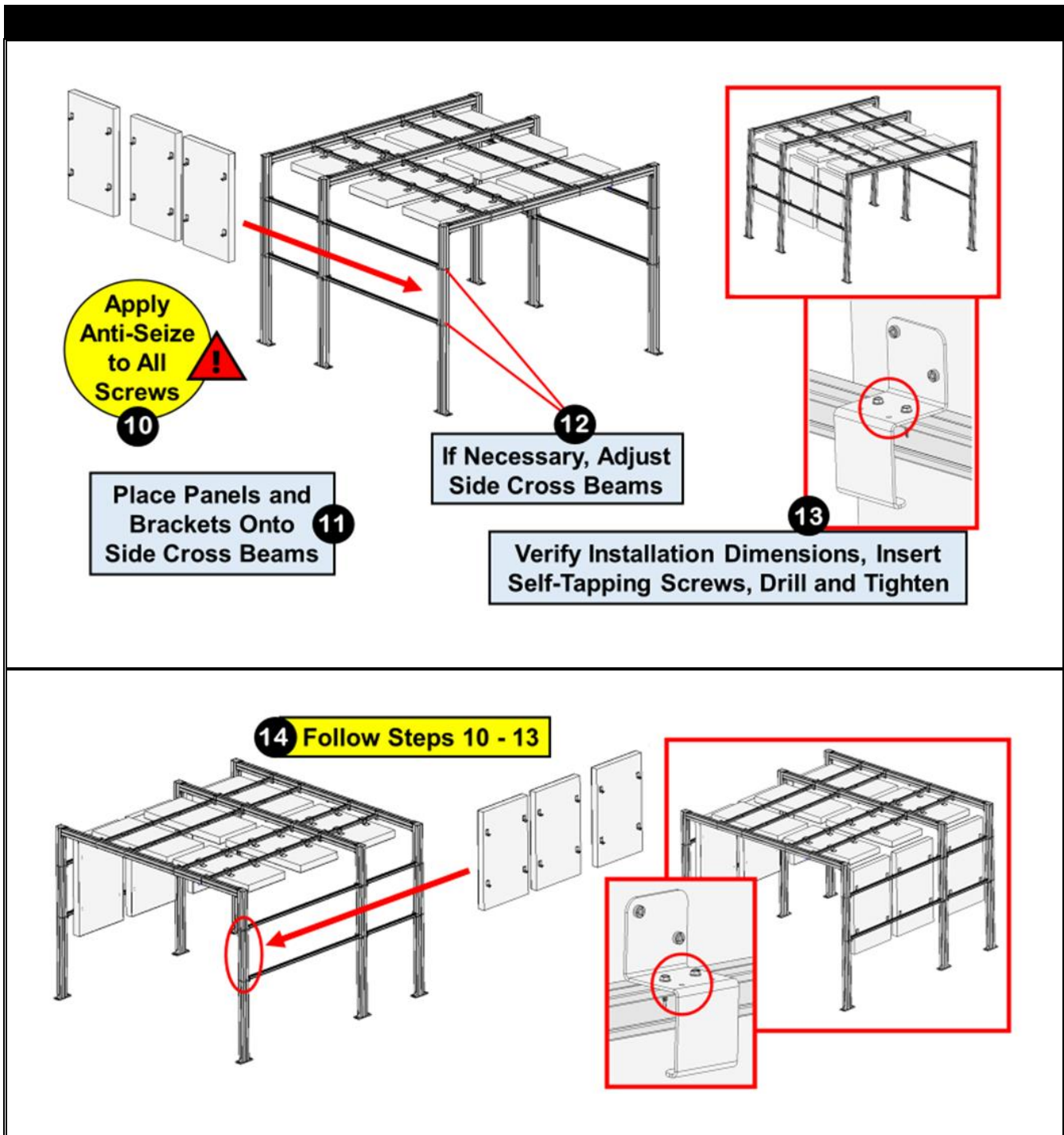
ARCADE ARCH INSTALLATION INSTRUCTIONS



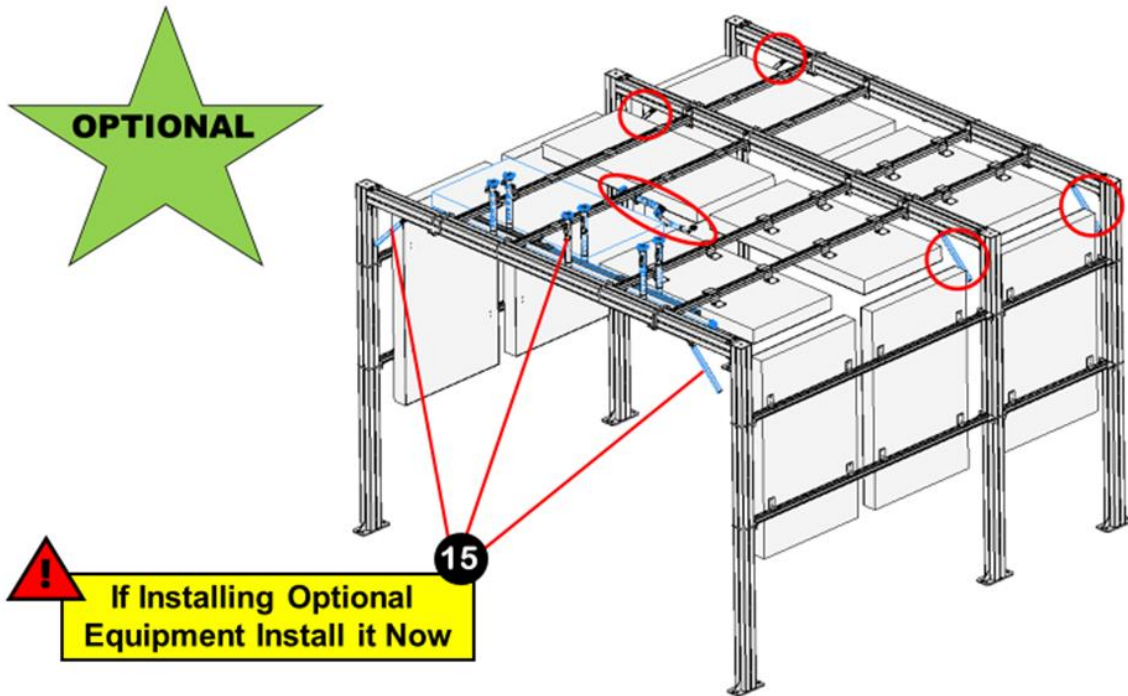
ARCADE ARCH INSTALLATION INSTRUCTIONS



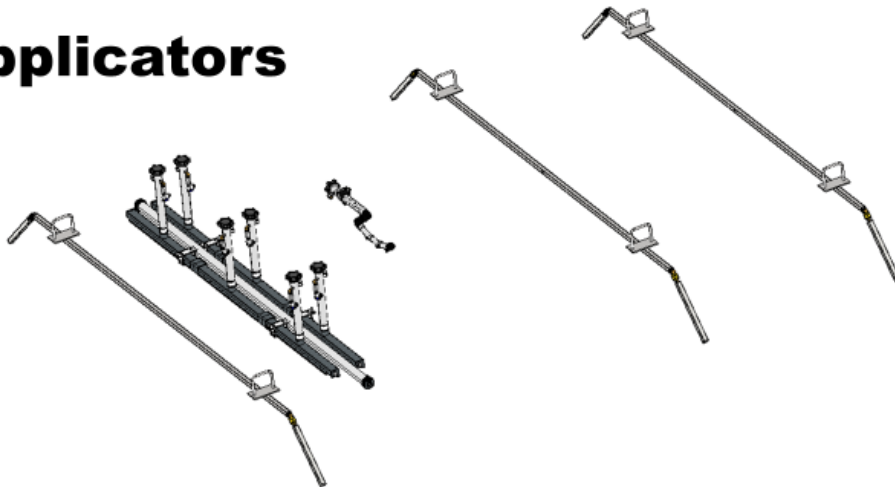
ARCADE ARCH INSTALLATION INSTRUCTIONS



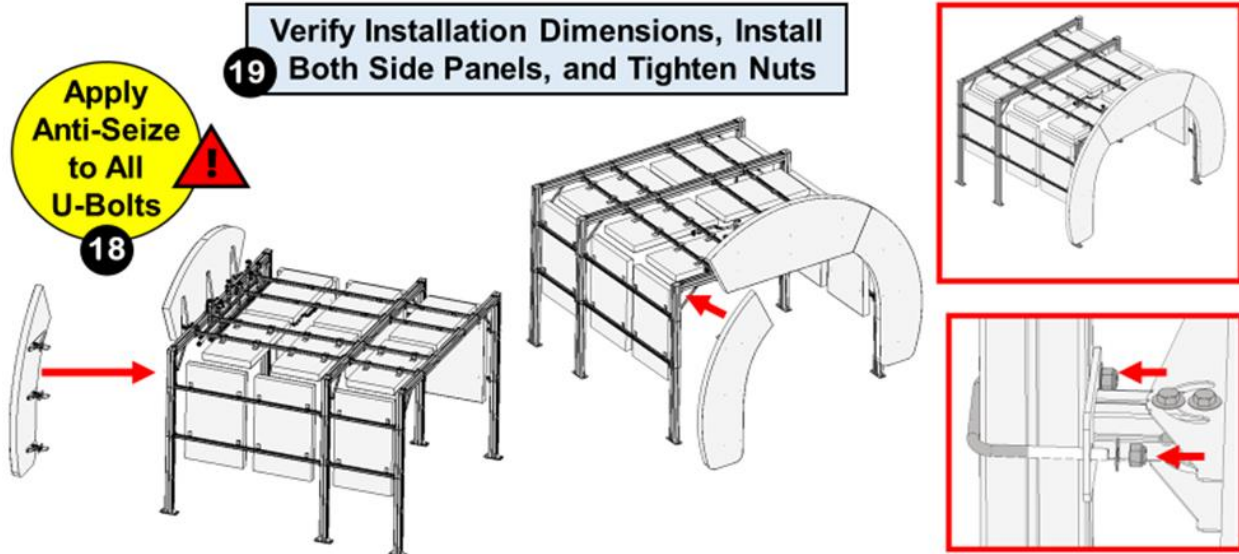
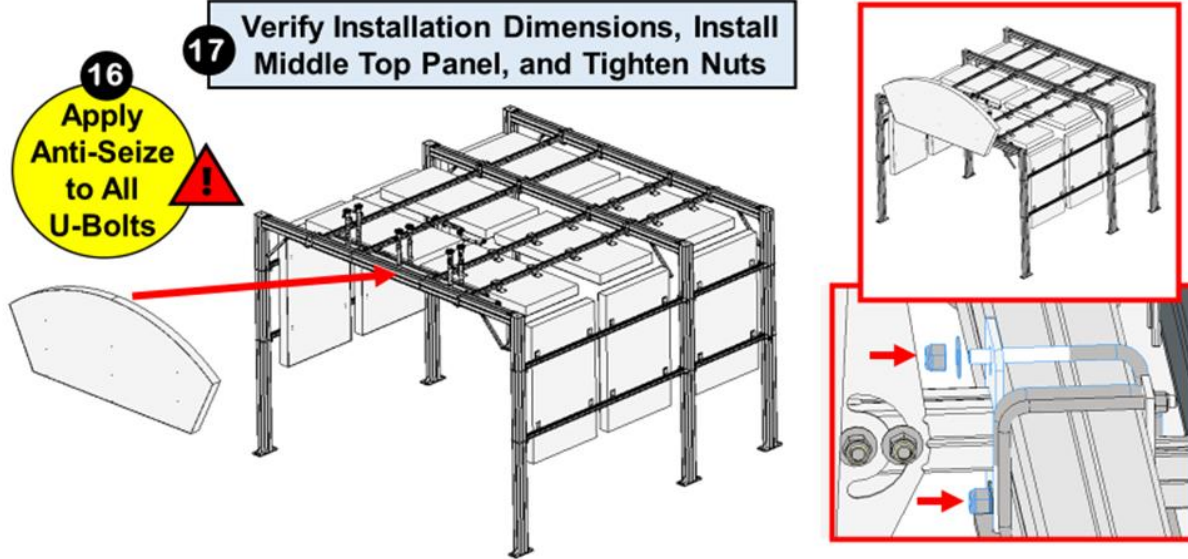
ARCADE ARCH INSTALLATION INSTRUCTIONS



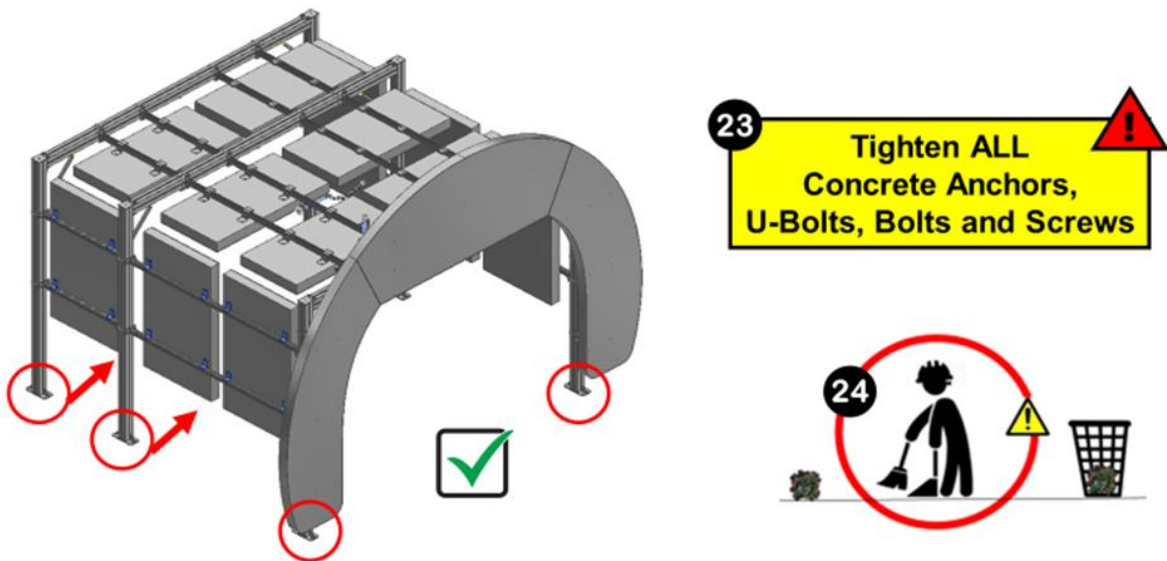
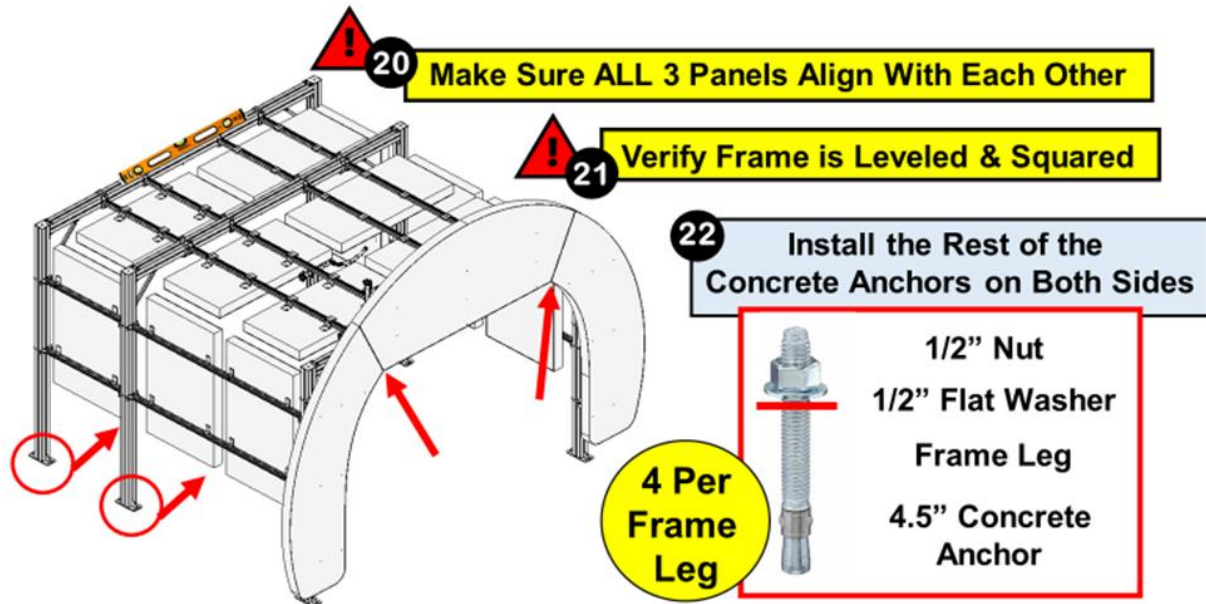
Applicators



ARCADE ARCH INSTALLATION INSTRUCTIONS



ARCADE ARCH INSTALLATION INSTRUCTIONS



MAINTENANCE

⚠ IMPORTANT: FOR THE FIRST MONTH OF OPERATION CHECK ALL HARDWARE AND FITTINGS FOR TIGHTNESS EACH WEEK!

⚠ WARNING: Make sure the proper Chemistry Solution (Brush Lubrication) is being used in the Car Wash Tunnel to prevent vehicle and equipment damage.

DAILY

1. Inspect signage and equipment.
2. Do **NOT** use a pressure cleaner when cleaning the signs.
3. Remove and repair, or replace, any signage that is broken.
4. Check for proper operation.



WEEKLY

1. Inspect all hardware for tightness.
2. Clean signage as needed with water and soft-cloth.



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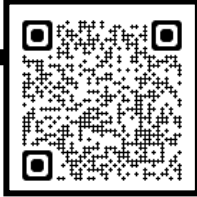
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WARRANTY

 **Always Check Latest Warranty Online: SonnysDirect.com (Support Tab)**



SONNY'S ENTERPRISES, LLC FACTORY LIMITED LIFETIME WARRANTY

Equipment manufactured by SONNY'S ENTERPRISES, LLC is warranted to be free from defect in material and workmanship. Welded metal framework and other non-moving, non-wearable fabricated metal components manufactured by SONNY'S are warranted for the life of the equipment to the original purchaser. Fabricated metal wearable surface and moving components manufactured by SONNY'S are warranted for a period of one (1) year to the original purchaser of the equipment. All components assembled to SONNY'S equipment that are manufactured by others will also be warranted by Sonnys for a period of one (1) year.

Exclusions: The following items are excluded from the 1 year warranty: Brushes on tire brush & tire shiners, all cloth and materials including neoglide, microclean, standard cloth, drying material, and Ecofi; chain, roller and all wear items. Other restrictions may apply. All new cloth shipped with new SONNY'S equipment is warranted for a period of one (1) year or 80,000, whichever occurs first. Microclean is warranted for a period of one (1) year or 60,000 carwashes, whichever occurs first.

Wear items include, but are not limited to, shocks, cylinders, bearings, material, brushes, and any other item that requires regular greasing. Lack of required maintenance will result in denial of warranty. Wear items will be covered in the event of failure upon startup.

Blower motors not installed utilizing split bolt connectors will NOT be warranted. Neither labor nor transportation charges are included in this warranty.

This warranty is not assignable or transferable. The warranty period begins the first day following installation or 30 days from the original invoice date, whichever occurs first. The Seller's liability shall be limited to repair or replacement of materials found to be defective within the warranty period. In the event of repair or replacement this limited warranty is noncumulative. The Purchaser must supply the Seller with immediate written notice when any defects are found. The Seller shall have the option of requiring the return of defective material to establish the Purchaser's claim.

This warranty is based upon the Purchaser's reasonable care and maintenance of the warranted equipment. It does not apply to any equipment which has been subject to misuse, including neglect, accident or exposure to harsh chemicals or chemicals that react violently with water, organic acids (e.g. acetic acid), inorganic acids (e.g. hydrofluoric acid), oxidizing agents (e.g. peroxides), and metals (e.g. aluminum). Chemicals corrosive to aluminum alloys, carbon steel, and other metals. Nor does it apply to any equipment which has been installed, repaired or altered by anyone not so authorized by SONNY'S. Further, the equipment must be properly installed with proper accuracy of all specified plumbing, electrical, and mechanical requirements. This warranty does not apply to normal wear and tear or routine maintenance components.

EXCEPT AS EXPRESSLY STATED HEREIN, SONNY'S SHALL NOT BE LIABLE FOR DAMAGES OF ANY KIND IN CONNECTION WITH THE PURCHASE, MAINTENANCE, OR USE OF THIS EQUIPMENT INCLUDING LOSS OF PROFITS AND ALL CLAIMS FOR CONSEQUENTIAL DAMAGES. THE LIMITED WARRANTY EXPRESSED HEREIN IS IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED. SONNY'S NEITHER ASSUMES NOR AUTHORIZES ANY PERSON TO ASSUME FOR IT ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION HERewith.

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Sonny's CarWash College™

Master Your Trade

Comprehensive training to plan, manage, maintain, and grow your business!

Sonnys-Support@SonnysDirect.com / Training@SonnysDirect.com



Hands-On Training – www.SonnysDirect.com/class_schedule

- State-of-the-art equipment labs and collaborative learning environments located in Tamarac, FL & Phoenix, AZ. Hands-on experience that's transferable to your wash.



Real Certifications

- Real training with real testing and certification ensures your staff will gain the necessary skills to make a positive impact that drives savings.



Real CarWash Experts

- Our Instructors have washed over 100 million cars and combined have owned, operated, or managed over 200 car wash locations.



Comprehensive Training Materials

- Participants leave with complete documentation of every procedure, technique, and skill they learn—a lifetime worth of car washing experience.



Tech Support
800-327-8723



Support@DigitalChalk.com

Online Classes
877-321-2451



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CUSTOMER SERVICE & TECHNICAL SUPPORT

Need more help?



For questions regarding **installation, operational issues, settings, or servicing of this equipment** please contact **Sonny's Tech Support** or email us at

Sonnys-Support@SonnysDirect.com.

To order **replacement parts**, contact **Customer Service**, email us at CustomerService@SonnysDirect.com or visit us on the web at www.SonnysDirect.com.

Toll Free Main Line	800-327-8723	Office: Monday – Friday 8:00 AM – 5:30 PM ET
Fax Number	800-495-4049	
Local Number	954-720-4100	
Customer Service	Option 3	Customer Service: Monday – Friday 8 AM – 8 PM ET
Parts	Option 3	
Equipment Sales	Option 4	
Technical Support	Option 5	

SONNY'S ENTERPRISES LLC
5870 N Hiatus Road
TAMARAC, FLORIDA 33321

Thank you for being a Sonny's car wash equipment owner!
From all of us here at



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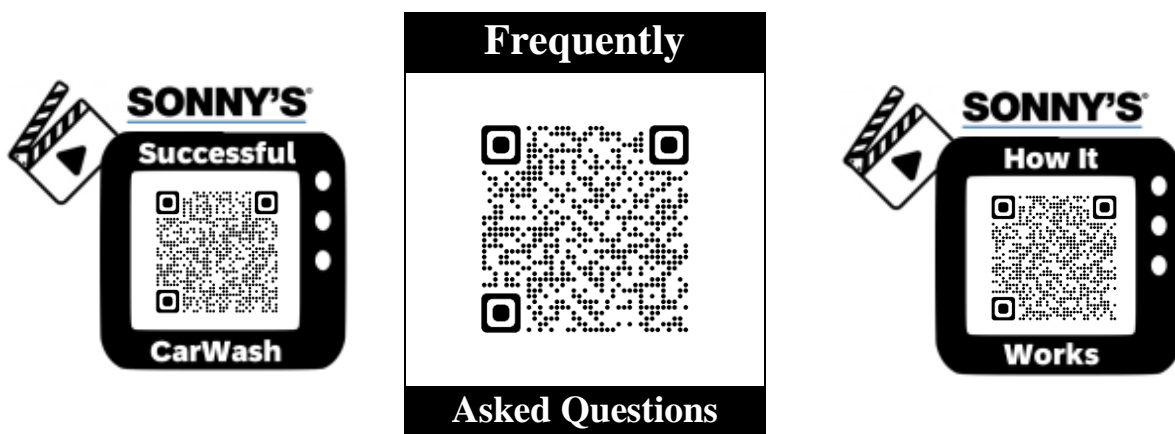
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HOW CAN WE HELP YOU?

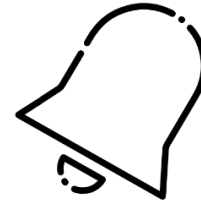




Get answers to the most **frequently asked questions** regarding car wash equipment, improving your operations, attracting customers, investing in a car wash, managing risk at your car wash, instructional videos, and much, much more.



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ONLINE PRODUCT MANUALS & TECH BULLETINS



Scan QR Code	Scan QR Code
Product Manuals	Technical Bulletins
	
Backroom Support Equipment	Central Vacuums
Central Vacuum Systems and Components	Friction Washing Components
Chemical Applicators and Components	Pre-Wash
Controls	Control Release Notes
Conveyors and Components	
Drying Components	Architectural Bulletins
Electronic Components	
Friction Wash	Safety Bulletins
High Pressure Systems	
Pre-Wash	
Signage	

FREE NEWSLETTERS AND ALERTS

JOIN THE FAMILY

SIGN UP to get exclusive content.

**Select the Publication You Need to Support the Growth of Your Business**

- ☒ **Tunnel Equipment:** Latest tips to get more customers, reduce operating expenses, and improve customer satisfaction.
- ☒ **Parts & Supplies:** Get Special Offers on car wash parts and supplies. Industry leading delivery times and the largest inventory in the world!
- ☒ **Maintenance & Repair:** Receive CarWash College's latest tips to run a more profitable wash.
- ☒ **Technology, Controls, & Point-of-Sale:** Learn the latest tips and tricks to leverage technology to increase profits and reduce costs.
- ☒ **Car Wash Marketing:** Ideas to capture, upsell and retain your unfair share of customers both onsite and online. Marketing and signage tips to increase membership and average tickets, decrease churn and improve loyalty.
- ☒ **Car Wash Chemistry:** Information to help you deliver a clean, dry, and shiny car every time at a cost that makes sense.
- ☒ **Detailing:** Deals on everything you need to run your professional, and express detailing center.
- ☒ **Do's & Don'ts:** Tips and Tweaks to keep your Sonny's Equipment at peak performance.
- ☒ **Water Treatment:** Tactics to optimize every drop of water to reduce utility costs and elevate the cleaning process.

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FREE CAR WASH CATALOGS & BOOKS

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EMERGENCY CONTACTS

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Emergency

CarWash Equipment

Tunnel Equipment

CarWash Parts & Supplies

CarWash Controls

CarWash College

CarWash Chemistry

CarWash Signage

Corporate

New Investors

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Details

UNLIMITED WASH CLUB

Join Us



With your **OneWash™** membership, you'll have unlimited access to the industry's only complete suite of car wash business solutions with benefits.



Join Sonny's
OneWash✓
and Save



Consulting

Expert guidance to help you go from breaking ground to ground-breaking performance.



College

Comprehensive hands-on training to plan, manage, maintain and grow your business.



Equipment

Trusted leadership from the world's largest manufacturer of conveyORIZED car wash equipment.



Services

Local installation, service and support to build and operate your business.



Vacuums

The industry's best-selling central vacuum with professional grade durability to maximize uptime.



Controls

Complete business management technology to deliver efficiency and profitability across your locations.



Marketing

Marketing consultation, design and campaign management to attract, upsell and retain customers onsite and online.



Signage

Custom branded signage and lighting to create a value proposition and on-site experience that dominates.



Chemistry

The most convenient and accurate way to deliver a clean, dry and shiny car.



Backroom

Integrated backroom systems designed to consistently achieve superior performance.



Water

Revolutionary treatment to elevate water quality and reduce waste.



Parts

12,000 parts in stock for immediate delivery to support your business with inventory for every OEM.

Learn More at:
www.SonnysDirect.com/onewash

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BOOST YOUR SALES

with SLAM



WHAT YOU SEE IS WHAT YOU GET



CONTROL YOUR PROFITABILITY



Sonny's Point-of-Sale & Back-Office Management System

Engineered with state-of-the-art technologies and designed exclusively for the car wash industry with input from experienced real-world operators. This high-performance car wash point-of-sale (POS) computer system comes complete with features designed to help you maximize your site's profitability, including cash flow management, employee scheduling, VIP club membership programs, house / fleet accounts, online shopping, E-Commerce, and more!

Increase Uptime, Revenue, and Customer Loyalty While Reducing Operating Costs.

SECURITY AT YOUR FINGERTIPS



Compliant Car Wash Video Security Systems

Eyeson Digital Surveillance & Management Systems provides your car wash end-to-end real-time surveillance and monitoring of the entire perimeter of your property including the tunnel, building access points, vacuum stations and employee work areas.

Each system is custom-designed specifically for your car wash security needs and available 24/7/365 live monitoring gives you peace of mind from false damage and accident claims, or cash loss resulting from theft or shrinkage.

Eyeson delivers more, much more. Imagine being able to search by license plate to find all footage of a car on your property or identifying an intruder on your property at 2am looking to steal copper being questioned by a live person via a 2-way speaker that can send the police. These are the options available that let you focus on what really matters—growing your business!

GROW YOUR BUSINESS



Why Choose Car Wash Buildings' Pre-Manufactured Car Wash?

Car Wash Buildings' complete package is designed to provide you with a world-class express exterior car wash structure that dazzles your customers and eclipses your competition without the high cost and lead times associated with traditional building construction.

Unique Light Wall

Forget the signs that drivers are mentally trained to ignore, now you can turn your entire building into a 24/7 marketing tool that draws in passing traffic. The light wall is visible through the glass walls and can be programmed for different color schemes to match your branding, or even seasonal advertising. Imagine turning your car wash green and red for Christmas, or red, white and blue for the 4th of July – even pink in October for breast cancer awareness month!

Your entire order should be available within **8-12 weeks** after you give us authorization to begin production.



Designed here. Built here. Backed here.™

Interested
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TOTAL SOLUTION





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Make CarWashing Easy™

