

OWNER'S MANUAL



Flat Top Canopy





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TABLE OF CONTENTS

READ ALL INSTRUCTIONS PRIOR TO OPERATING	5
IMPORTANT SAFEGUARDS AND WARNINGS	5 - 7
SAFETY FIRST	8
INTRODUCTION	9
FLAT TOP CANOPY FEATURES	10
CAN REDUCE WATER UTILITY COST – 60% OR MORE	11
UTILITY REQUIREMENTS	11
SAFETY WEAR REQUIRED FOR INSTALLATION	12
TOOLS REQUIRED FOR INSTALLATION	12
QUICK START INSTALLATION MANUAL	12
INSTALLATION AND REPLACEMENT PARTS	13 - 16
EQUIPMENT INSTALLATION DIMENSIONS – MUST BE VERIFIED	17 - 18
INSTALLATION INSTRUCTIONS	19 - 23
MAINTENANCE	24

CONTINUES ON NEXT PAGE



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TABLE OF CONTENTS

Sonny's CarWash College™	25
CUSTOMER SERVICE & TECHNICAL SUPPORT	26
HOW CAN WE HELP YOU?	27
WARRANTY	28
ONLINE PRODUCT MANUALS & TECH BULLETINS	29
FREE NEWSLETTERS AND ALERTS	30
FREE CAR WASH CATALOGS & BOOKS	31
EMERGENCY CONTACTS	31
UNLIMITED WASH CLUB	32
BOOST YOUR SALES	33
WHAT YOU SEE IS WHAT YOU GET	33
CONTROL YOUR PROFITABILITY	34
SECURITY AT YOUR FINGERTIPS	34
GROW YOUR BUSINESS	35
TOTAL SOLUTION	36
THIS IS WHO WE ARE	37

Make CarWashing Easy



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READ ALL INSTRUCTIONS PRIOR TO OPERATING

- This manual is a comprehensive step-by-step user instruction guide for the **Flat Top Canopy** and components. To review other manuals go online to SonnysDirect.com under Support Tab.
- Make sure to read, understand and follow all these instructions.
- To address any questions relating to ordering parts, operating the Flat Top Canopy, installation, troubleshooting, maintenance, service or anything else, contact Sonny's Technical Support Team at 1-800-327-8723.
- All deviations and alterations from these instructions **MUST** be reported to Sonny's The CarWash Factory[®]. **Keep this manual in a location where it may be used for ongoing reference.**



IMPORTANT SAFEGUARDS AND WARNINGS

- <u>WARNING</u>: Do not perform any maintenance or work on equipment unless you first perform Lock-Out Safety Precautions. All electrically powered equipment MUST have manually operated disconnects capable of being locked in the "OFF" position. Equipment that has been "locked out" for any reason must be restarted ONLY by the person who performed the "lock out" operation. These procedures MUST be followed to avoid personal injury, death and/or dismemberment.
- All parts and components **MUST** be installed by experienced and trained technicians.
- No unauthorized personnel should ever be permitted in the wash tunnel or near the equipment at any time.
- Hardhat, safety glasses with side shields, closed steel toe shoes, anti-impact and cut resistant gloves, dust mask, and earplugs if operating power tools, **MUST** be worn.
- When cutting or grinding any metal, safety glasses, earplugs, and dust mask **MUST** be worn.
- Do NOT leave a ladder or any other items such as wash down hoses or tools in the wash tunnel while equipment is running. Vehicle damage and injury, including death, can occur.
- Do NOT wear loose fitting clothing or jewelry around moving equipment. Do not allow any part of your body or other objects (including ladders, hoses, or tools) to come in contact with moving equipment. Entanglement may result causing injury, death, or dismemberment.
- Always exercise caution when walking (never run) through the wash tunnel as there may be slippery conditions. Be careful so you do not bump into or trip over equipment.

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IMPORTANT SAFEGUARDS AND WARNINGS

- Electrical connections and repairs MUST ONLY be performed by a Licensed Electrician.
- Plumbing connections and repairs MUST ONLY be performed by a Licensed Plumber.
- When working on any equipment that is higher than your shoulders, always use a fiberglass ladder that is in good condition.
- Use proper lifting technique. Team lifts are required for items over 50 lbs.
- Do **NOT** alter or modify parts in any way and do **NOT** interchange or substitute any components without the authorization of your supervisor and Sonny's The CarWash Factory.
- Do **NOT** install any parts or components into faulty materials.
- All damages and defects **MUST** be reported to both your supervisor and Sonny's The CarWash Factory.
- If there are any malfunctions with the **Flat Top Canopy**; or if any questions arise regarding the equipment operations, immediately contact your supervisor or Sonny's The CarWash Factory.
- **Only** use approved hardware, parts, and components with the **Flat Top Canopy** or any other equipment.
- Protect your body parts against sharp corners and edges at all times.
- Keep loose articles of clothing and jewelry away from the removal, installation, or operation of all equipment.
- The personnel installing the **Flat Top Canopy** are responsible for making sure it works according to the instructions in this manual.
- Always remove ladders, tools, parts, etc, from the wash tunnel when finished.
- All personnel **MUST** be trained in the safe operation of all equipment, wash tunnel operations, safety regulations, emergency shutdown and maintenance practices to avoid any accidents.
- **Only** personnel specifically instructed and trained are permitted to enter the wash tunnel to perform inspections or maintenance. At least two qualified maintenance personnel **MUST** be present when performing equipment repairs or preventive maintenance.
- **IMPORTANT**: Call Technical Support to adjust wash cycle when new equipment is installed.
- **WARNING**: All hydraulic and electrical systems in the wash tunnel equipped with a torque relief or overload should be checked and set to the minimum amount that will allow for proper functionality under normal washing conditions.

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IMPORTANT SAFEGUARDS AND WARNINGS

- **WARNING**: Possible wet floors and slippery conditions! To avoid an accident that might result in personal injury, death or dismemberment, all personnel **MUST** proceed with Caution.
- **WARNING:** Do **NOT** enter the wash tunnel when the equipment is operating. Personal injury, death and/or dismemberment may occur.
- **WARNING**: Make sure the proper Chemistry (Brush Lubrication) is being used in the Car Wash Tunnel to prevent vehicle and/or equipment damage.
- <u>WARNING</u>: If the Equipment Installation Dimensions at the time of installation are **NOT** measured correctly, it may result in equipment damage and/or failure. Dimensions <u>MUST</u> be verified if equipment is already installed. Contact Sonny's Technical Support Team at *1-800-327-8723* for any Installation questions.
- <u>WARNING</u>: All connections and repairs <u>MUST ONLY</u> be performed by Licensed Professionals. Perform all trade work in compliance with all applicable local and national codes.
- <u>WARNING</u>: Although building codes have been considered in developing all drawings, verification of sitespecific conditions and compliance with federal, state, and local building codes is the exclusive responsibility of the customer and/or architect and engineer to verify compliance.
- **WARNING:** Do **NOT** attempt to repair or adjust any pressurized liquid or pneumatic part, hose, pipe, or fitting while that equipment is in operation.
- <u>WARNING</u>: Do NOT operate any equipment that requires safety covers with those covers removed or improperly installed. Do NOT operate any equipment if any component of that equipment is suspected to be defective or malfunctioning.
- <u>WARNING</u>: Store all cleaning, washing solutions and oils in a well-ventilated area. Clean up fluid spills immediately to prevent hazardous safety conditions. Be certain to follow all safety procedures on SDS Sheets for each chemical product used.
- **WARNING**: When a piece of equipment must be in operation during inspection or maintenance, one qualified technician must stay at the power disconnect switch while another qualified technician performs the inspection or maintenance.
- <u>WARNING</u>: All Equipment <u>MUST</u> be given regular maintenance to prevent equipment damage and/or failure that will **VOID** the warranty.
- <u>WARNING:</u> Emergency "STOP" Buttons <u>MUST</u> be well marked, and their location and proper use reviewed with all personnel. Any activated "STOP" button must be reset only by the person who activated it. Clear the wash tunnel of any people, ladders, hoses, tools, and other loose items before restarting the equipment. An audible device <u>MUST</u> sound to warn people that the equipment is starting.

SAVE THESE INSTRUCTIONS

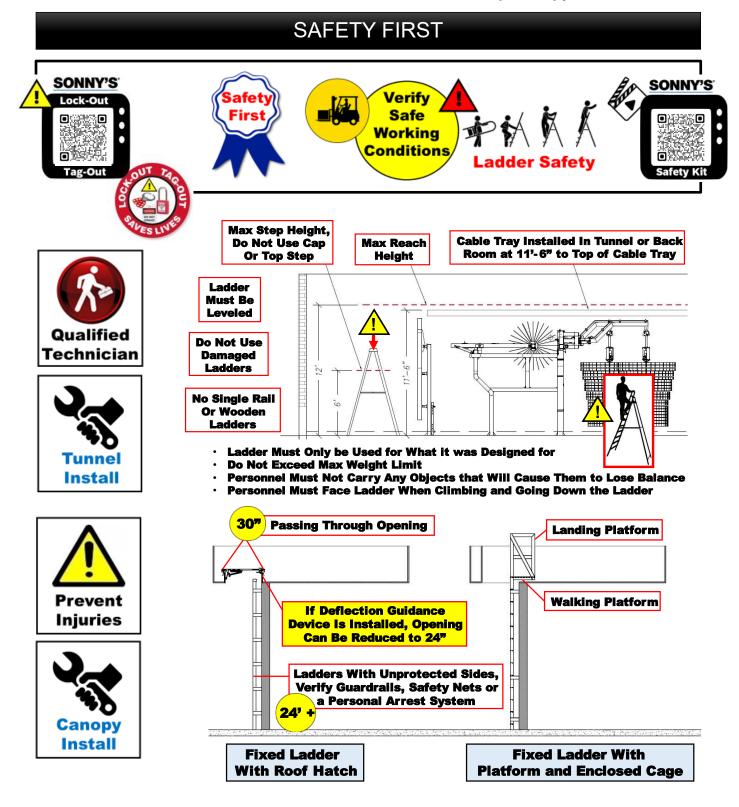
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Flat Top Canopy Owner's Manual



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INTRODUCTION



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FLAT TOP CANOPY FEATURES

Engineered with a sleek modern design that is both functional and attention-grabbing. Water cascades down three overlapping panels away from the driveway and safely behind sensitive equipment. The detachable roof panels are easy to remove for inclement weather.

- **Type:** Pay Station Canopy
- > Material: All Aluminum
- Height: 8'3"
- > Width: 5'3"
- Depth: 9'5"
- > Quadex Legs: 4" X 6" with matching foot covers
- Die Cut Signage: Add excitement to your car wash. Designate lanes, promote monthly plans and much more.
- > **Custom Color:** Vibrant powder coated color to complement your brand for years to come.
- > LED Lighting: Welcome customers day and night with bright G&G LED lighting.
- Easier to Install: Flat sectional roof can be ladder installed and removed to prevent storm damage.
 Signage



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Manual-O, Flat Top Canopy – Part # 10014171-F







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UTILITY REQUIREMENTS

Utilities interconnection and the materials required for interconnection to Sonny's equipment are the responsibility of the customer.

All connections and repairs MUST ONLY be performed by Licensed Professionals. Perform all trade work in compliance with all applicable local and national codes.

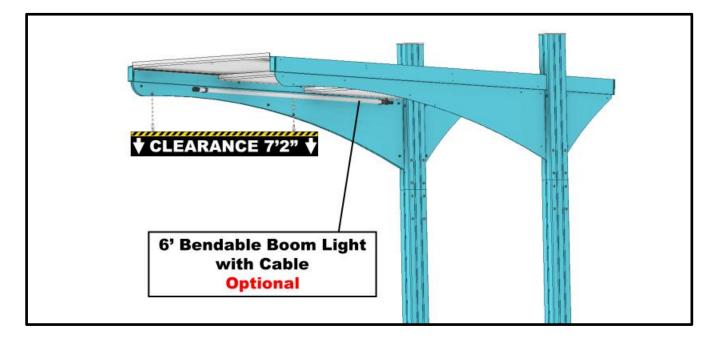
Electric - The Customer's Electrician is responsible for:

The Customer's Electrician is responsible for the installation of the optional 6' Bendable Boom Light with Cable.



A Technical Disclaimer

Although building codes have been considered in developing all drawings, verification of sitespecific conditions and compliance with federal, state, and local building codes, it is the exclusive responsibility of the customer and/or architect and engineer to verify compliance.



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SAFETY WEAR REQUIRED FOR INSTALLATION

WARNING: Make sure to follow Local and State Safety Wear Required Regulations to ensure the safety of all personnel. Failure to follow Safety Regulations may result in personal injury, death and/or dismemberment.

TOOLS REQUIRED FOR INSTALLATION

Tools	Tools
Not Included	Not Included
Impact Gun	Socket Set
Screwdriver	Standard Combo Wrenches
Wire Cutter	Allen Key Set
Tape Measure	Anti-Seize Compound Never•Seez®
2 Ladders	Torque Wrench
Forklift (optional)	Level Tool

QUICK START INSTALLATION MANUAL

Go online to SonnysDirect.com under Support Tab and look for:

QUICK START MANUAL

Flat Top Canopy



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The following parts are <u>included</u> with shipment:

4 Each Cap End Plug 4" X 2" Black Plastic	Part Number # 10014090	
2 Each Flat Top Canopy Top Weldment PC	Part Number # 20019494	
6 Each Flat Top Canopy F-Track PC	Part Number # 20019497	
1 Each Flat Top Canopy F-Track Retainer Hardware Kit	C Hardware Kit # 10014127	N/A

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The following parts are included with shipment:

2 Each Flat Top Canopy Leg PC	Part Number # 20019495	
2 Each Canopy Post Access Cover PC	Part Number # 20019620	0000
4 Each Canopy Foot Cover Half PC	Part Number # 20019225	
1 Each 6' Bendable Boom Light with Cable (Optional)	Part Number # 40012616	

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The following parts are included with shipment:

2 Each Hangerlok Clamp # 25, ¾" O.D.	Part Number # 10014066	State and an an and an and an and an and an and an and an
1 Each Round Canopy Foot Cover Bolt Kit	C Hardware Kit # 10013877	N/A
3 Each Flat Top Canopy White ACM	Part Number # 20019496	
2 Each Flat Top Canopy Spacer	Part Number # 20019498	4

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The following parts are included with shipment:

4 Each Canopy Connector Plate	Part Number # 20019113	
1 Each Flat Top Canopy Bolt Kit	C Hardware Kit # 10014083	N/A
1 Each Flat Top Canopy Kit Accessories	C Hardware Kit # 10014113	N/A
1 Each 58" Wide Clearance Bar (Optional)	Part Number # 20017069	



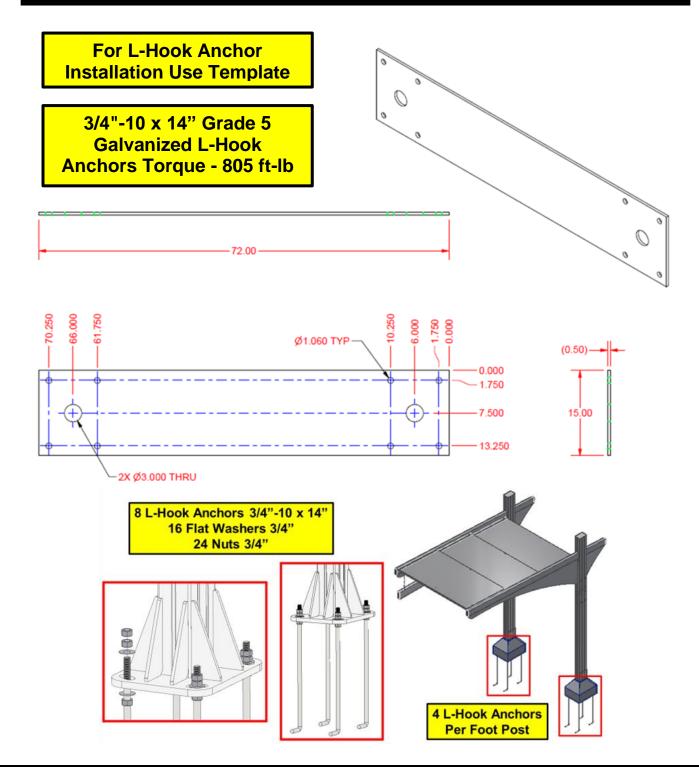
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EQUIPMENT INSTALLATION DIMENSIONS



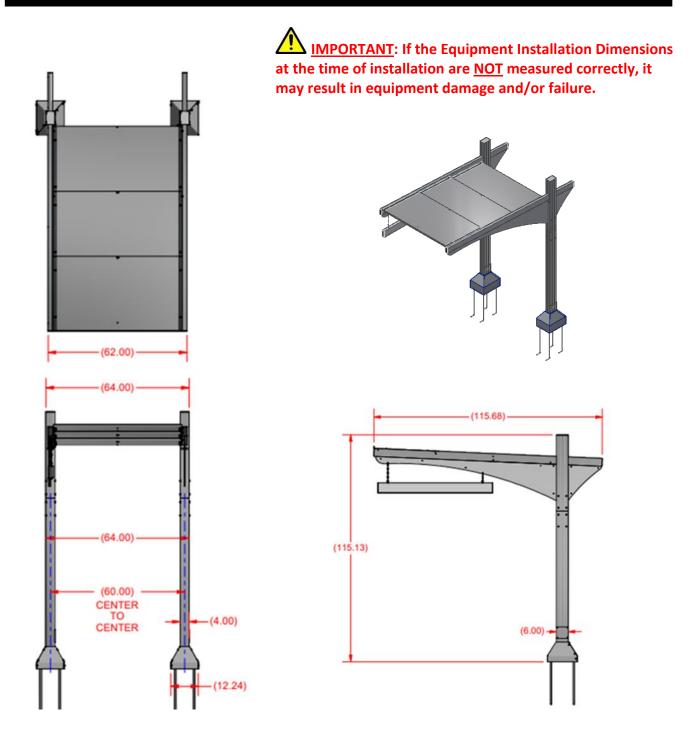
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EQUIPMENT INSTALLATION DIMENSIONS



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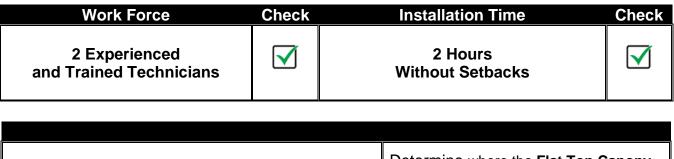
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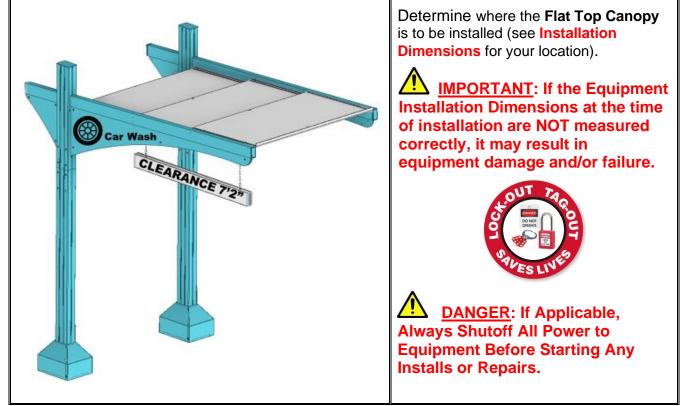


All parts and components <u>MUST</u> be installed by experienced and trained technicians. Safety wear is required for ALL personnel.

WARNING: No climbing or standing on canopy, or panels.

WARNING: Remove shade panels when high winds are expected. Also, it's recommended to remove the clearance bar.



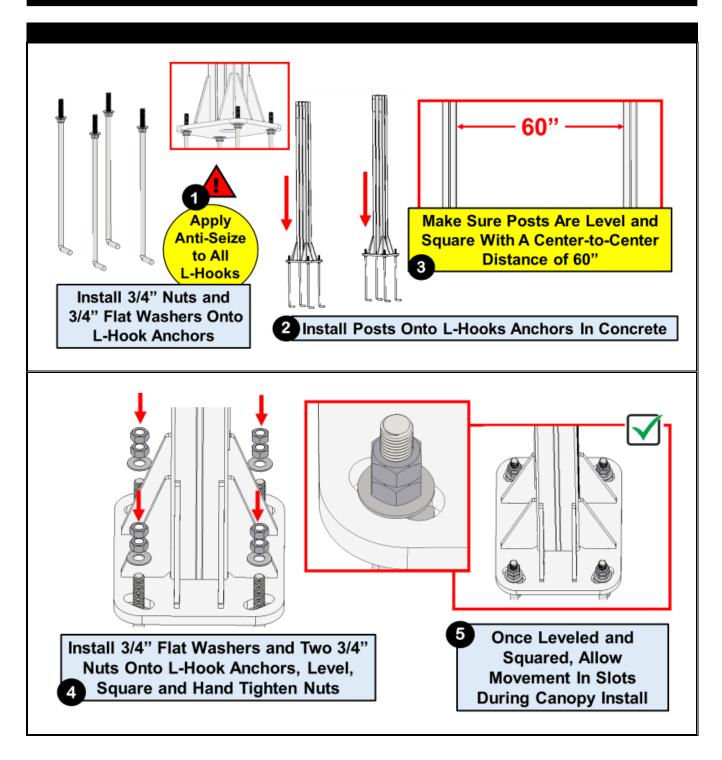


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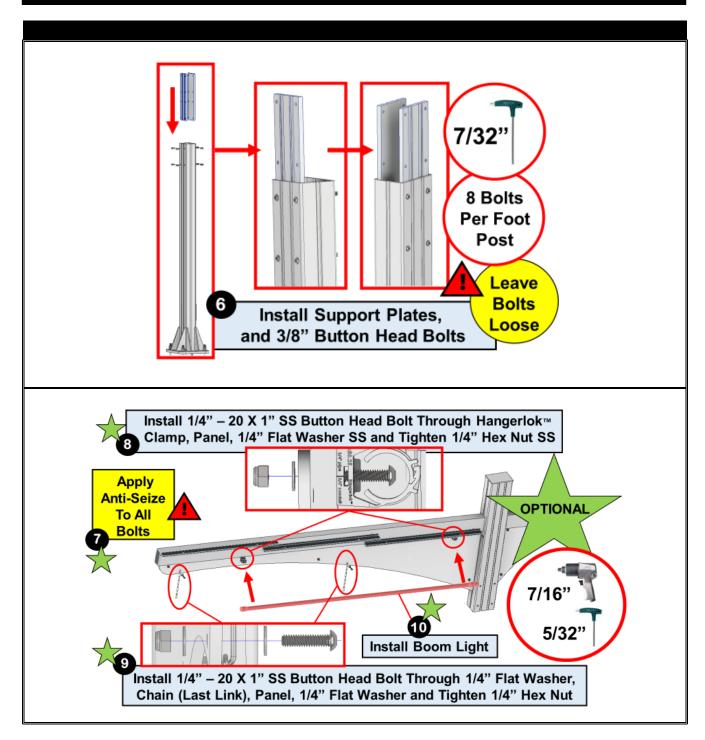


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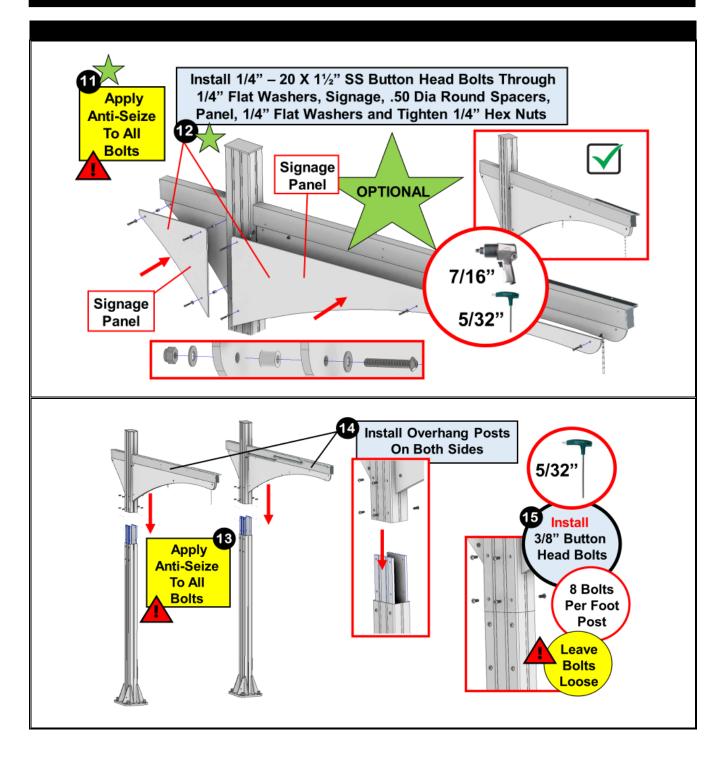


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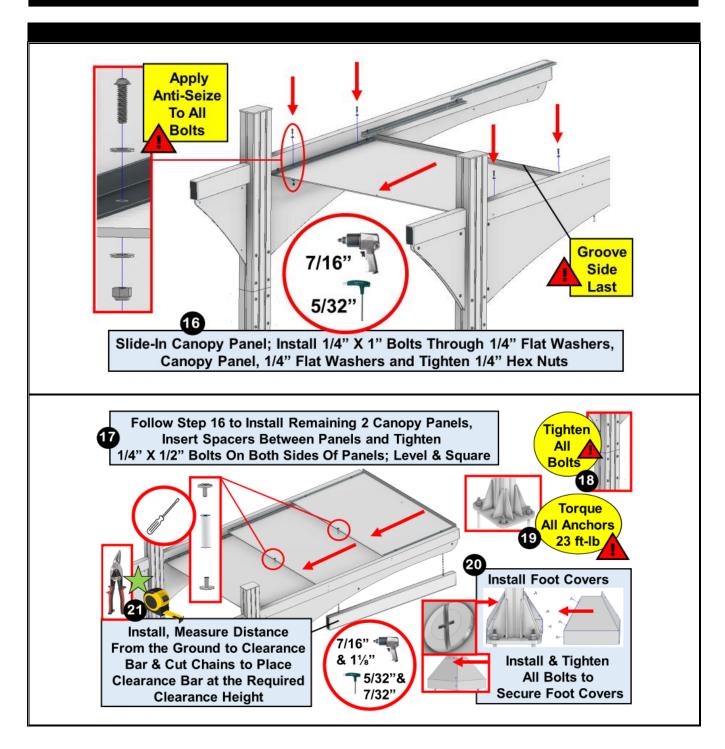


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MAINTENANCE

<u>IMPORTANT</u>: FOR THE FIRST MONTH OF OPERATION CHECK ALL HARDWARE AND FITTINGS FOR TIGHTNESS EACH WEEK!</u>

WARNING: Make sure the proper Chemistry Solution (Brush Lubrication) is being used in the Car Wash Tunnel to prevent vehicle and equipment damage.

WARNING: No climbing or standing on canopy, or panels.

WARNING: Remove shade panels when high winds are expected. Also, it's recommended to remove the clearance bar.

DAILY

- 1. Inspect signage and equipment.
- 2. Do **<u>NOT</u>** use a pressure cleaner when cleaning the signs.
- 3. Remove and repair, or replace, any signage that is broken.
- 4. Check for proper operation.

WEEKLY

- 1. Inspect all hardware for tightness.
- 2. Clean signage as needed with water, mild soap and soft cloth.



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Master Your Trade

Comprehensive training to plan, manage, maintain, and grow your business! <u>Sonnys-Support@SonnysDirect.com</u> / <u>Training@SonnysDirect.com</u>

Hands-On Training – www.SonnysDirect.com/class_schedule

• State-of-the-art equipment labs and collaborative learning environments located in Tamarac, FL & Phoenix, AZ. Hands-on experience that's transferable to your wash.



Real Certifications

• Real training with real testing and certification ensures your staff will gain the necessary skills to make a positive impact that drives savings.



Real CarWash Experts

• Our instructors have washed over 100 million cars and combined have owned, operated, or managed over 200 car wash locations.

Comprehensive Training Materials

 Participants leave with complete documentation of every procedure, technique, and skill they learn— a lifetime worth of car washing experience.



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CUSTOMER SERVICE & TECHNICAL SUPPORT



For questions regarding installation, operational issues, settings, or servicing of this equipment please contact Sonny's Tech Support or email at <u>Sonnys-Support@SonnysDirect.com</u>.

To order **replacement parts**, contact **Customer Service at**, email us at <u>CustomerService@SonnysDirect.com</u> or visit us on the web at <u>www.SonnysDirect.com</u>.

800-327-8723 Office: Monday – Friday 8:00 AM – 5:30 PM ET
800-495-4049
954-720-4100
Option 3 Customer Service: Monday – Friday 8 AM – 8 PM ET
Option 3
Option 4
Option 5

SONNY'S ENTERPRISES INC. 5870 N Hiatus Road TAMARAC, FLORIDA 33321

Thank you for being a Sonny's car wash equipment owner!

From all of us here at



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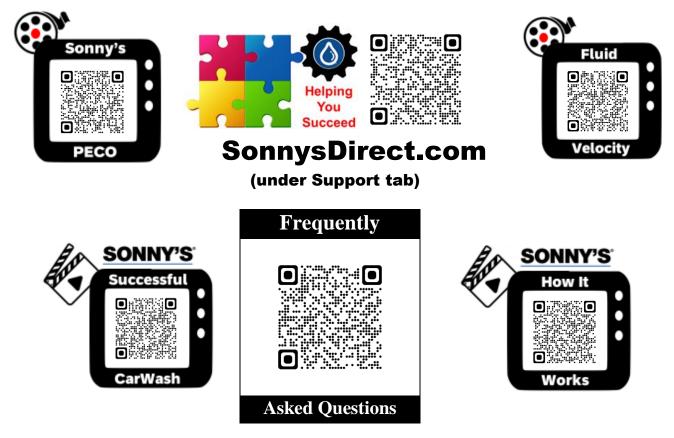
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HOW CAN WE HELP YOU?



Get answers to the most **frequently asked questions** regarding car wash equipment, improving your operations, attracting customers, investing in a car wash, managing risk at your car wash, instructional videos, and much, much more.



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WARRANTY

Always Check Latest Warranty Online: SonnysDirect.com (Support Tab)

SONNY'S ENTERPRISES, LLC FACTORY LIMITED LIFETIME WARRANTY



Equipment manufactured by SONNY'S ENTERPRISES, LLC is warranted to be free from defect in material and workmanship. Welded metal framework and other non-moving, non-wearable fabricated metal components manufactured by SONNY'S are warranted for the life of the equipment to the original purchaser. Fabricated metal wearable surface and moving components manufactured by SONNY'S are warranted for a period of one (1) year to the original purchaser of the equipment. All components assembled to SONNY'S equipment that are manufactured by others will also be warranted by Sonnys for a period of one (1) year.

Exclusions: The following items are excluded from the 1 year warranty: Brushes on tire brush & tire shiners, all cloth and materials including neoglide, microclean, standard cloth, drying material, and Ecofi; chain, roller and all wear items. Other restrictions may apply. All new cloth shipped with new SONNY'S equipment is warranted for a period of one (1) year or 80,000, whichever occurs first. Microclean is warranted for a period of one (1) year or 60,000 carwashes, whichever occurs first.

Wear items include, but are not limited to, shocks, cylinders, bearings, material, brushes, and any other item that requires regular greasing. Lack of required maintenance will result in denial of warranty. Wear items will be covered in the event of failure upon startup.

Blower motors not installed utilizing split bolt connectors will NOT be warrantied. Neither labor nor transportation charges are included in this warranty.

This warranty is not assignable or transferable. The warranty period begins the first day following installation or 30 days from the original invoice date, whichever occurs first. The Seller's liability shall be limited to repair or replacement of materials found to be defective within the warranty period. In the event of repair or replacement this limited warranty is noncumulative. The Purchaser must supply the Seller with immediate written notice when any defects are found. The Seller shall have the option of requiring the return of defective material to establish the Purchaser's claim.

This warranty is based upon the Purchaser's reasonable care and maintenance of the warranted equipment. It does not apply to any equipment which has been subject to misuse, including neglect, accident or exposure to harsh chemicals or chemicals that react violently with water, organic acids (e.g. acetic acid), inorganic acids (e.g. hydrofluoric acid), oxidizing agents (e.g. peroxides), and metals (e.g. aluminum). Chemicals corrosive to aluminum alloys, carbon steel, and other metals. Nor does it apply to any equipment which has been installed, repaired or altered by anyone not so authorized by SONNY'S. Further, the equipment must be properly installed with proper accuracy of all specified plumbing, electrical, and mechanical requirements. This warranty does not apply to normal wear and tear or routine maintenance components.

EXCEPT AS EXPRESSLY STATED HEREIN, SONNY'S SHALL NOT BE LIABLE FOR DAMAGES OF ANY KIND IN CONNECTION WITH THE PURCHASE, MAINTENANCE, OR USE OF THIS EQUIPMENT INCLUDING LOSS OF PROFITS AND ALL CLAIMS FOR CONSEQUENTIAL DAMAGES. THE LIMITED WARRANTY EXPRESSED HEREIN IS IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED. SONNY'S NEITHER ASSUMES NOR AUTHORIZES ANY PERSON TO ASSUME FOR IT ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION HEREWITH.

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ONLINE PRODUCT MANUALS & TECH BULLETINS

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Central Vacuum Systems and Components	Friction Washing Components
Chemical Applicators and Components	Pre-Wash
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Drying Components	Architectural Bulletins
Electronic Components	
Friction Wash	Safety Bulletins
High Pressure Systems	
Pre-Wash	
Signage	

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Flat Top Canopy Owner's Manual

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Car Wash Marketing: Ideas to capture, upsell and retain your unfair share of customers both onsite and online. Marketing and signage tips to increase membership and average tickets, decrease churn and improve loyalty.

Car Wash Chemistry: Information to help you deliver a clean, dry, and shiny car every time at a cost that makes sense.

Detailing: Deals on everything you need to run your professional, and express detailing center.

Do's & Don'ts: Tips and Tweaks to keep your Sonny's Equipment at peak performance.

Water Treatment: Tactics to optimize every drop of water to reduce utility costs and elevate the cleaning process.

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UNLIMITED WASH CLUB

With your **OneWash™** membership, you'll have unlimited access to the industry's only complete suite of car wash business solutions with benefits.





Join Sonny's and Save



onsulting

Expert guidance to help you go from breaking ground to ground-breaking performance.



College

Services

Controls

Signage

Backroom

Comprehensive hands-on training to plan, manage, maintain and grow your business.

Local installation, service and support

to build and operate your business.

Complete business management

profitability across your locations.

Custom branded signage and lighting to create a value

Integrated backroom systems

designed to consistently achieve

proposition and on-site

superior performance.

experience that dominates.

technology to deliver efficiency and



Equipment

Trusted leadership from the world's largest manufacturer of conveyorized car wash equipment.

Vacuums

The industry's best-selling central vacuum with professional grade durability to maximize uptime.

Marketing

Marketing consultation, design and campaign management to attract, upsell and retain customers onsite and online.



Chemistry

The most convenient and accurate way to deliver a clean, dry and shiny car.

Water Revolutionary treatment to elevate water quality and reduce waste.







Parts

12,000 parts in stock for immediate delivery to support your business with inventory for every OEM.

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BOOST YOUR SALES



WHAT YOU SEE IS WHAT YOU GET



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CONTROL YOUR PROFITABILITY

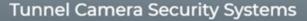


Sonny's Point-of-Sale & Back-Office Management System

Engineered with state-of-the-art technologies and designed exclusively for the car wash industry with input from experienced real-world operators. This high-performance car wash point-of-sale (POS) computer system comes complete with features designed to help you maximize your site's profitability, including cash flow management, employee scheduling, VIP club membership programs, house / fleet accounts, online shopping, E-Commerce, and more!

Increase Uptime, Revenue, and Customer Loyalty While Reducing Operating Costs.

SECURITY AT YOUR FINGERTIPS





Compliant Car Wash Video Security Systems

Eyeson Digital Surveillance & Management Systems provides your car wash end-to-end real-time surveillance and monitoring of the entire perimeter of your property including the tunnel, building access points, vacuum stations and employee work areas.

Each system is custom-designed specifically for your car wash security needs and available 24/7/365 live monitoring gives you peace of mind from false damage and accident claims, or cash loss resulting from theft or shrinkage.

Eyeson delivers more, much more. Imagine being able to search by license plate to find all footage of a car on your property or identifying an intruder on your property at 2am looking to steal copper being questioned by a live person via a 2-way speaker that can send the police. These are the options available that let you focus on what really matters—growing your business!

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GROW YOUR BUSINESS





is designed to provide you with a worldclass express exterior car wash structure that dazzles your customers and eclipses your competition without the high cost and lead times associated with traditional building construction.

Why Choose Car Wash Buildings' Pre-Manufactured Car Wash?

Car Wash Buildings' complete package

Unique Light Wall

Forget the signs that drivers are mentally trained to ignore, now you can turn your entire building into a 24/7 marketing tool that draws in passing traffic. The light wall is visible through the glass walls and can be programmed for different color schemes to match your branding, or even seasonal advertising. Imagine turning your car wash green and red for Christmas, or red, white and blue for the 4th of July – even pink in October for breast cancer awareness month!



The CarWash Factory



Designed here. Built here. Backed here.™

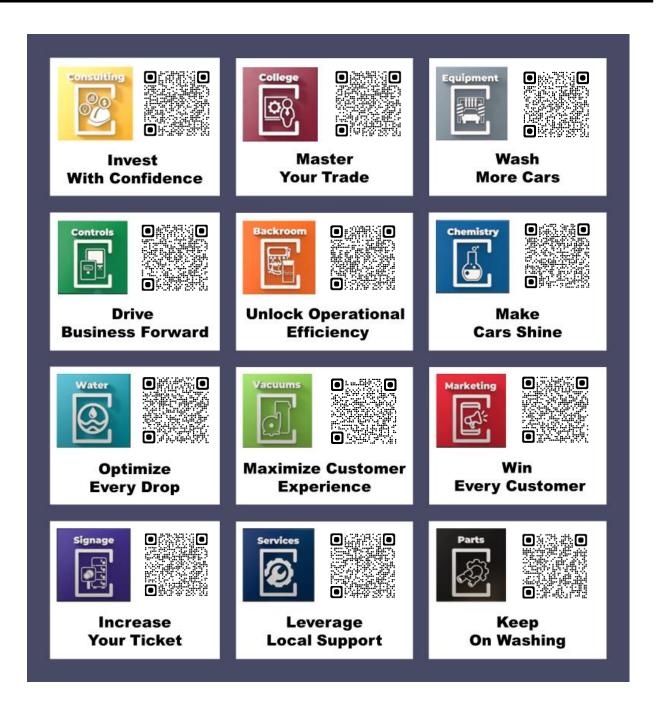
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Make CarWashing Easy



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