

# AutoPilot Conveyor Concierge™



# **Owner's Manual**

### Sonny's Enterprises, Inc.

5605 Hiatus Road Tamarac, FL 33321 13v2



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## WARNING \*SAFETY REQUIREMENTS\* WARNING

- 1. All employees must be thoroughly trained in safe operation and standard maintenance practices. All employees must review this entire manual monthly.
- 2. Do not enter the wash tunnel when the equipment is operating. Death or dismemberment may occur.
- 3. Do not wear loose fitting clothing or jewelry around moving equipment. Do not allow any part of your body or other objects (including ladders, hoses or tools) to come in contact with moving equipment. Entanglement may result causing death or dismemberment.
- 4. Do not leave a ladder or any other items such as wash down hoses or tools in the wash tunnel while equipment is running. Vehicle damage and injury, including death, can occur.
- 5. Always exercise caution when walking (never run) through the wash tunnel as there may be slippery conditions. Be careful so you do not bump into or trip over equipment.
- 6. Only those employees specifically instructed and trained by the location management are permitted to enter the wash tunnel to perform inspections or maintenance. At least two qualified maintenance people must be present when performing equipment repairs or preventive maintenance.
- 7. Do not perform any maintenance or work on equipment unless you first perform Lock-Out Safety Precautions. All electrically powered equipment must have manually operated disconnects capable of being locked in the "OFF" position. Equipment that has been "locked out" for any reason must be restarted only by the person who performed the "lock out" operation.
- 8. When working on any equipment that is higher than your shoulders, always use a fiberglass ladder that is in good condition.
- 9. Do not attempt to repair or adjust any pressurized liquid or pneumatic part, hose, pipe or fitting while that equipment is in operation.
- 10. Electrical connections and repairs must be performed by a Licensed Electrician Only.
- 11. Emergency "STOP" buttons must be well marked and their location and proper use reviewed with all personnel. Any activated "STOP" button must be reset only by the person who activated it. Clear the wash tunnel of any people, ladders, hoses, tools and other loose items before restarting the equipment. An audible device must sound to warn people that the equipment is starting.
- 12. Do not operate any piece of equipment that requires safety covers with those covers removed or improperly installed. Do not operate any piece of equipment if any component of that piece is suspected to be defective or malfunctioning.

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- 13. Store all cleaning and washing solutions and oils in a well-ventilated area. Clean up fluid spills immediately to prevent hazardous safety conditions. Be certain to follow all safety procedures on MSDS Sheets for each chemical product used.
- 14. All hydraulic and electric systems in the wash tunnel equipped with a torque relief or overload should be checked and set at the minimum amount that will allow for proper functionality under normal washing conditions.
- 15.No unauthorized people should ever be permitted in the wash tunnel or near the equipment at any time.

## !! CAUTION!!

\* \* \*

When a piece of equipment must be in operation during inspection or maintenance, one qualified technician must stay at the power disconnect switch while another qualified technician performs the inspection or maintenance.

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## \*INTRODUCTION\*

This Owner's Manual contains information that is vital to the successful installation, operation and maintenance of your SONNY'S vehicle washing equipment.

Please read, and understand, the full contents of this manual before installation and operation of the equipment. Keep this booklet in a location where it may be used for ongoing reference.

Should you have any questions on the operation or servicing of this equipment please contact

## AUTOPILOT CARWASH CONTROL SYSTEMS SONNY'S ENTERPRISES INC. 5605 Hiatus Road TAMARAC, FLORIDA 33321 TELEPHONE: 800-876-3900 FAX: 954-721-7677



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## \*GENERAL OVERVIEW\*

The Speed Control System is intended to use to speed up and down automatically the conveyor based on the amount of vehicles being processed in a customized period of time. Schneider products provide reliable functioning of the system.

### Features

- > Automatically profile the amount of car entering into the tunnel
- Ramp Up and Down the conveyor speed
- Totally configurable
- > UL Listed

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## \*INSTALLATION\*

The Speed Control system is intended to be mounted inside the equipment room. Locate the system in a stable wall with sufficient access to it.

### **Power Requirements**

The system requires a 3 Phase 208 / 230 / 460 VAC (60 A) Circuit Breaker Protection provided by the customer.

### Inputs

- The 3 Phase 208 / 230 / 460 VAC input power is used to power the VFD and the 24 VDC Power Supply.
- > All inputs are wired N.O Circuit except for the E-STOP input which is wired N.C
- > The **Conveyor Input** is required when operating the System
- > The Vehicle in Bay input is required to operate the system in AUTO MODE.

### Outputs

> CAN OPEN Comm Protocol is used to communicate between PLC and VFD.

### **Field Wiring**

- Input wiring connections are done to the specific labeled terminal blocks as identified in the Electrical Schematics section.
- Motor Output wiring connections are done to the specific terminal blocks as identified in the Electrical Schematics section.



## \*INTERFACE & PROGRAMMING\*

Important Note: The system will reboot and default to MANUAL Mode, in case of a power loss. Customer MUST change it back into AUTO Mode in order for the system to work.

## **MAIN SCREEN**

This is the **MAIN** screen that will be displayed when the unit is powered up.



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## **OPTION SETUP SCREEN**

The **OPTION SETUP** screen allows you to travel throughout the other system screens.

Step	Action	Screen Display
1	To gain access to the option Setup Screen press the button	CONVEYOR SORNEY'S AutoPilot Controls
2	<ul> <li>Option Setup Screen offers 5 Screen Options:</li> <li><b>PROG-SPEEDS:</b> Speed Setup Screen</li> <li><b>CONV-MODE:</b> Choose the Conveyor Mode Screen to go</li> <li><b>OPER-MODE:</b> Choose between MANUAL RUN or AUTO RUN</li> <li><b>ALARMS:</b> Alarm History</li> <li><b>I/O DISPLAY:</b> Input and Output Screen</li> <li><b>MAIN</b> button: Returns to the Main Screen.</li> </ul>	OPTION SETUP PROG-SPEEDS CONV-MODE OPER-MODE ALARMS I/O DISPLAY MAIN



## SPEED SETUP SCREEN

The **SPEED SETUP** screen allows the user to access:

- 1. The SPEED CONFIGURATION screen.
- 2. The **STARTUP SETUP** screen.

Step	Action	Screen Display
1	Press <b>PROG-SPEEDS</b> Button on screen	OPTION SETUP
	PROG-SPEEDS	PROG-SPEEDS
	Main button: Returns to the Main Screen	CONV-MODE
		I/Ø DISPLAY
		MAIN
2	SPEED SETUP Screen offers 2 Screen	SPEED SETUP
	Options:	SPEED CONF
	<b>SPEED CONF</b> button: Move to Speeds configuration Screen	STARTUP
	<b>STARTUP</b> button: Move to Startup Setup Screen	
	<b>SETUP</b> button: Returns to the Option Setup Screen	SETUP



## SPEED CONFIGURATION SCREEN

The **SPEED CONFIGURATION** screen allows the user to configure the motor frequencies needed to move the conveyor at the desired speed in Car Per Hour (CPH).

Customer needs to enter the Car Per Hour speed and the corresponding frequency for the motor.

SP-00 does not have any motor hertz field associated with the car per hour field because SP-00 is used for SP-01 reference limits only.

Step	Action	Screen Display
1	Press <b>SPEED CONF</b> button on screen:	SPEED SETUP
	SPEED CONF	SPEED CONF
	<b>SETUP</b> button: Returns to the Option Setup Screen	STARTUP
		SETUP
2	ARROW RIGHT button: Move to next Speed Configuration Screen	SPEED CONFIGURATION
	ARROW LEFT button: Move to Speed Setup Screen	SP-01 80 CPH 0.0 Hz
	<b>SETUP</b> button: Returns to the Option Setup Screen	SP-02         100         CPH         0.0         Hz           SP-03         120         CPH         0.0         Hz
	<b>RST</b> button: Reset any current fault on the system	SP-04         140         CPH         0.0         Hz           Image: Second s

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3	ARROW RIGHT button: Move to next Speed	SPEED CONFIGURATION
	Configuration Screen	SP-05 160 CPH 0.0 Hz
	ARROW LEFT button: Move to previous Speed Configuration Screen	SP-06 180 CPH 0.0 Hz
	<b>SETUP</b> button: Returns to the Option Setup Screen	
	<b>RST</b> button: Reset any current fault on the system	

NOTE: VALUES ARE ONLY USED FOR ILLUSTRATION PURPOSES. VALUES ARE SUBJECT TO CHANGE BASED ON SPECIFIC CARWASH APPLICATIONS.



## STARTUP SETUP SCREEN

The **STARTUP SETUP** screen allows the user to setup 4 important parameters:

- 1. **LOWER SPEED:** The minimum speed the system will run at (1 to 6)
- 2. UPPER SPEED: The maximum speed the system will run at (1 to 6)
- 3. **START UP SPEED:** The speed at which the system will start profiling
- 4. **SAMPLE TIME:** The number of vehicles entering the wash within a specified amount of time (sample time frame of 3-20 minutes available)

Note: Once the parameters are setup, the UPDATE button need to be pressed. An Alarm will pop-up if one of these parameters is not configured.

Step	Action	Screen Display	
1	Press <b>STARTUP</b> button on screen: <b>STARTUP</b> <b>SETUP</b> button: Returns to the Option Setup Screen	SPEED SETUP SPEED CONF STARTUP	
2	<ul> <li>UPDATE button: Update any change done in the previous parameters</li> <li>SETUP button: Returns to the Option Setup Screen</li> <li>RST button: Reset any current fault on the system</li> </ul>	STARTUP SETUP         LOWER SPEED       1         UPPER SPEED       6         START-UP SPEED       1         SAMPLE TIME       5 MIN         UPDATE       5	

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## **CONVEYOR MODE SCREEN**

The **CONVEYOR MODE** screen allows the user to access:

- 1. The **PROGRAM MODE** screen.
- 2. The **MANUAL MODE** screen.
- 3. The AUTO MODE screen.

Step	Action	Screen Display
1	Press PROG-SPEEDS Button on screen	OPTION SETUP
	<b>Main</b> button: Returns to the Main Screen	CONV-MODE OPER-MODE ALARMS I/Ø DISPLAY
2	CONVEYOR MODE Screen offers 3 Screen	
	PROGRAM MODE button: Move to PROGRAM MODE Screen	CONVEYOR MODE
	MANUAL MODE button: Move to MANUAL MODE Screen	AUTO MODE
	AUTO MODE button: Move to AUTO MODE Screen	SETUP
	<b>SETUP</b> button: Returns to the Option Setup Screen	

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## **PROGRAM MODE SCREEN**

The **PROGRAM MODE** screen facilitates the user to operate the conveyor to configure the speeds to be used:

\_\_\_\_

1. **SCREEN CONTROL:** using the screen START and STOP buttons to control the system.

PROG

2. CONVEY CONTROL: using the carwash controller signal to start and stop the system

Note: 3	Note: System needs to be in PROG status		
Step	Action	Screen Display	
1	Press <b>PROGRAM MODE</b> button on screen	CONVEYOR MODE PROGRAM MODE MANUAL MODE AUTO MODE	
2	If button is at <b>SCREEN CONTROL</b> : Allows the user to start and stop the system using the <b>START</b> and <b>STOP</b> buttons <b>ARROW LEFT</b> button: Returns to the Option Setup Screen <b>SETUP</b> button: Returns to the Option Setup Screen <b>RST</b> button: Reset any current fault on the system	PROG       PROGRAM MODE         ACTUAL       Ø.Ø Hz         DESIRED       6Ø.Ø Hz         START       STOP         SCREEN CONTROL	

SCREEN CONTROL button	Allows the user to start and stop the system using the <b>START</b> and <b>STOP</b> buttons
ACTUAL	Shows the actual speed the motor is running
DESIRED	Enter the desired speed the system will run.

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START button	Starts the motor
STOP button	Stops the motor

3	Press SCREEN CONTROL Button and	PROGRAM MODE
	the button will change to CONVEY CONTROL	ACTUAL Ø.Ø Hz
	<b>button</b> : Allows the user to start and stop the system using the <b>START</b> and <b>STOP</b> buttons in the conveyor circuit.	DESIRED 60.0 Hz
	ARROW LEFT button: Returns to the Option Setup Screen	
	<b>SETUP</b> button: Returns to the Option Setup Screen	
	<b>RST</b> button: Reset any current fault on the system	

CONVEY CONTROL button	Allows the system to start and stop by using the car wash controller signal (start and stop buttons)
ACTUAL	Shows the actual speed the motor is running
DESIRED	Enter the desired speed the system will run



## MANUAL MODE SCREEN

The **MANUAL MODE** screen allows the user to operate and monitor the system in MANUAL MODE:

## Note: The system needs to be in RUN status and the OPERATION MODE needs to be in MANUAL RUN (see OPERATION MODE screen section)

Step	Action	Screen Display
1	Press MANUAL MODE button on screen MANUAL MODE Main button: Returns to the Main Screen	CONVEYOR MODE PROGRAM MODE MANUAL MODE AUTO MODE
2	<ul> <li>ARROW LEFT button: Returns to the Option Setup Screen</li> <li>SETUP button: Returns to the Option Setup Screen</li> <li>RST button: Reset any current fault on the system</li> </ul>	RUN       MANUAL       MODE         CONVEYOR       SPEED         DESIRED       0.0 Hz       0.0 CPH         ACTUAL       0.0 Hz       0.0 CPH         SP1       SP2       SP3       SP4       SP5         0       0       0       0       0         CPH       CPH       CPH       CPH       CPH         CPH       CPH       CPH       CPH       CPH         RST       SETUF       SETUF       SETUF

ACTUAL	Shows the actual speed the motor is running (Hz)
DESIRED	Shows the desired speed the system will run (Hz) and (CPH).
SP1 Button	Speed will go to Speed 1 configured in SPEED CONFIGURATION
SP2 Button	Speed will go to Speed 2 configured in SPEED CONFIGURATION
SP3 Button	Speed will go to Speed 3 configured in SPEED CONFIGURATION

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SP4 Button	Speed will go to Speed 4 configured in SPEED CONFIGURATION
SP5 Button	Speed will go to Speed 5 configured in SPEED CONFIGURATION
SP6 Button	Speed will go to Speed 6 configured in SPEED CONFIGURATION

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## AUTO MODE SCREEN

The **AUTO MODE** screen allows the user to control the motor speed automatically based on the amount of cars being processed during the desired sample time. If the desired car limit is reached before the sample time is completed the system will change to the next speed configured.

The **INFORMATION** screen allows the user to know more information about the system and can be accessed from the **AUTO MODE** screen by pressing the Arrow Right button.

## Note: The system needs to be in RUN status and OPERATION MODE needs to be in AUTO RUN (see OPERATION MODE screen section)

Step	Action	Screen Display
1	Press AUTO MODE button on screen AUTO MODE Main button: Returns to the Main Screen	CONVEYOR MODE PROGRAM MODE MANUAL MODE AUTO MODE
2	<ul> <li>ARROW LEFT button: Returns to the Option Setup Screen</li> <li>ARROW RIGHT button: Move to INFORMATION Screen</li> <li>SETUP button: Returns to the Option Setup Screen</li> <li>RST button: Reset any current fault on the system</li> <li>START button: Change the speed to the Startup Speed</li> </ul>	RUNAUTO MODEINFUTCAR IN BAYØ CARSELAPSED TIMEØ : Ø MDESIRED SPEEDØ.Ø HzACTUAL SPEEDØ.Ø HzImage: Start st

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CAR IN BAY	Shows the amount of vehicle that have been processed
ELAPSED TIME	Shows the elapsed sample time
DESIRED SPEED	Shows the speed the system is set to run at in Hz and CPH
ACTUAL SPEED	Shows the actual speed the motor is running

RUN	ARROW LEFT button: Returns to the AUTO MODE Screen	3
GO	<b>SETUP</b> button: Returns to the Option Setup Screen	
E	<b>RST</b> button: Reset any current fault on the system	
STA	<b>START</b> button: Change the speed to the Startup Speed	

#### INFORMATION 1 INPUT CAR IN BAY 0 CARS NEXT SPEED 0.0 CARS AX CAR RATE 0 CAR/ST LAPSED TIME 0 : 0 MIN SAMPLE TIME 0 MIN 0.0 Hz RT-UP SPEED 0 CPH SIRED SPEED 0.0 Hz Ø CPH CTUAL SPEED 0.0 Hz SETUP START RST

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CAR IN BAY	Shows the amount of vehicle that have been processed
GO NEXT SPEED	Amount of vehicle needed to go to the next configurable speed
MAX CAR RATE	Maximum amount of vehicle per sample time that can be processed at the actual speed
ELAPSED TIME	Shows the elapsed sample time
SAMPLE TIME	Shows the set sample time
START-UP SPEED	Shows the startup speed the system is set to run at in Hz and CPH
DESIRED SPEED	Shows the speed the system is set to run at in Hz and CPH
ACTUAL SPEED	Shows the actual speed the motor is running

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## **OPERATION MODE SCREEN**

The **OPERATION MODE** screen allows the user to define in which operation mode to run the system:

- 1. The **MANUAL RUN:** If button is at **MANUAL RUN**, the sytem speed will be updated by pressing the speed button in the **MANUAL MODE** screen.
- 2. The **AUTO RUN:** If button is at **AUTO RUN**, the sytem speed will be updated automatically based on the amount of cars being processed during the desired sample time. **AUTO MODE** screen will show the user information about the status of the system.

Step	Action	Screen Display
1	Press OPER-MODE button on screen OPER-MODE Main button: Returns to the Main Screen	OPTION SETUP PROG-SPEEDS CONV-MODE OPER-MODE ALARMS I/Ø DISPLAY
2	OPERATION MODE Screen: allows the user to choose between MANUAL RUN or AUTO RUN ARROW LEFT button: Returns to the Option Setup Screen SETUP button: Returns to the Option Setup Screen	OPERATION MODE MANUAL RUN CHOOSE THE OPERATION MODE OF THE CONVEYOR BY PRESSING THE BUTTON.
	<b>RST</b> button: Reset any current fault on the system	

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3	Press MANUAL RUN button to change to AUTO RUN	OPERATION MODE
	ARROW LEFT button: Returns to the Option Setup Screen	
	<b>SETUP</b> button: Returns to the Option Setup Screen	MODE OF THE CONVEYOR BY PRESSING THE BUTTON.
	<b>RST</b> button: Reset any current fault on the system	



## **ALARMS SCREEN**

The ALARMS button allows the user to access the following screens:

- 1. **CURRENT ALARMS** Screen: allows the user to check the active system faults
- 2. ALARM HISTORY Screen: allows the user to check previous system faults

Step	Action	Screen Display
1	Press ALARMS button on screen	OPTION SETUP PROG-SPEEDS CONV-MODE OPER-MODE ALARMS I/Ø DISPLAY MAIN
2	HIS button: Move to the HISTORY ALARM Screen ARROW LEFT button: Returns to the Option Setup Screen SETUP button: Returns to the Option Setup Screen RST button: Reset any current fault on the system	CURRENT ALARMS



3	ARROW LEFT button: Returns to the CURRENT ALARMS Screen		
	<b>SETUP</b> button: Returns to the Option Setup Screen	Date Time Message	
	<b>RST</b> button: Reset any current fault on the system		

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## **I/O DISPLAY SCREEN**

The I/O Screen allows the user to check the status of the system inputs and outputs.

Step	Action	Screen Display
1	Press I/O DISPLAY Button on screen I/O DISPLAY Main Button: Returns to the Main Screen	OPTION SETUP PROG-SPEEDS CONV-MODE OPER-MODE ALARMS I/Ø DISPLAY MAIN
2	ARROW LEFT Button: Returns to the Option Setup Screen RST Button: Reset any current fault on the system	I/O SCREEN INPUTS CONVEYOR VEHICLE IN E-STOP SETUR

INPUTS:

**CONVEYOR** Allows the user to monitor the status of the CONVEYOR input

- **VEHICLE IN** Allows the user to monitor the status of the vehicle entered the tunnel input
- **E-STOP** Allows the user to monitor the status of the Door Emergency Stop input **OUTPUTS:**

#### NO OUTPUTS HAVE BEEN SET FOR THIS SYSTEM



## \*REPLACEMENT PARTS\*

QTY	PART #	DESCRIPTION	PICTURE
1	10010290	XBTGC SCREEN PROCESSOR UNIT	
1	10010292	CAN OPEN MASTER CARD	
1	10010298	POWER SUPPLY 200VAC – 24VDC	
2	10010411	24 VAC/DC THIN RELAY W/SOCKET	



1	10010388	ENCLOSURE IP66 24"X16"X8"	
1	10010389	GALVANIZED PANEL	
1	10010305	MANUAL MSP 37-50 A	
1	10010299	ATV312 10 HP DRIVE AT 200-240 VAC	

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## **\*VFD PARAMETERS & SETUP\***

### **DESCRIPTION OF THE VFD HMI**

#### Functions of the display and the keys



#### Normal display, with no fault code displayed and no startup:

- 4 J.D: Displays the parameter selected in the [MONITORING] (SUP-) menu (default: motor frequency).
   If the current is limited, the display flashes. In such cases, CLI will appear at the top left if an ATV61/ATV71 graphic display terminal is connected to the drive.
- In IE: Initialization sequence
- r d 9: Drive ready
- *d* **[ b**: DC injection braking in progress
- n 5 L: Freewheel stop
- F 5 L: Fast stop
- LUn: Auto-tuning in progress

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### STRUCTURE OF THE MENUS



#### MOTOR PARAMETERS SETUP



With the exception of [Auto tuning] (tUn), which can power up the motor, parameters can only be changed in stop mode, with no run command present.

On the optional ATV31 remote display terminal, this menu can be accessed with the switch in the 🗂 position.

- Drive performance can be optimized by: Entering the values given on the motor rating plate in the Drive menu
  - Performing an auto-tune operation (on a standard asynchronous motor)

Code	Description	Adjustment range	Factory setting
6 F r 5 D 6 D	[Standard mot. freq] [50Hz IEC] (50): 50 Hz: IEC [60Hz NEMA] (60): 60 Hz: NEMA This parameter modifies the presets of the following parameters: [High threshold] (Ftd), page <u>37</u> , [Rated motor freq.] (FrS), page <u>39</u> , and [Max	speed] (HSP), page frequency] (tFr), pag	[50Hz IEC] (50) <u>32</u> . [Freq. le <u>42</u> .
Un 5	[Rated motor volt.]	In accordance with the drive rating	In accordance with the drive rating
	Nominal motor voltage given on the rating plate. When the line voltage is set [Rated motor volt.] (UnS) to the same value as the line voltage for t ATV312eeeM2: 100 to 240 V ATV312eeeM3: 100 to 240 V ATV312eeeN4: 100 to 500 V ATV312eeeS6: 100 to 600 V	lower than the nomin he drive terminals.	al motor voltage,
F r 5	[Rated motor volt.]	10 to 500 Hz	50 Hz
	Nominal motor frequency marked on the rating plate. The factory setting is 50 Hz, or 60 Hz if [Standard mot. freq] (bFr) is set to 60 Hz.         Note: The ratio       [Rated motor volt.] (UnS) (in volts) [Rated motor freq.] (FrS) (in Hz)       must not exceed the following values:         ATV312eeeM2: 7 max.       ATV312eeeN4: 7 max.         ATV312eeeN4: 14 max.       ATV312eeeN6: 17 max.		
nEr	[Rated mot. current]	0.25 to 1.5 ln (1)	In accordance with the drive rating
	Nominal motor current given on the rating plate.		

(1) In corresponds to the nominal drive current indicated in the Installation Manual and on the drive nameplate.

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Code	Description	Adjustment range	Factory setting
n 5 P	[Rated motor speed]	0 to 32,760 rpm	In accordance with the drive rating
	0 to 9,999 rpm then 10.00 to 32.76 krpm If, rather than the nominal speed, the nameplate indicates the synchro %, calculate the nominal speed as follows:	nous speed and the s	slip in Hz or as a
	<ul> <li>Nominal speed = synchronous speed x 100 - slip as a % 100</li> <li>Nominal speed = synchronous speed x 50 - slip in Hz or 50</li> </ul>	Hz motors)	
	• Nominal speed = synchronous speed x $600 - 360 - $	Hz motors)	
C 0 5	[Motor 1 Cosinus Phi]	0.5 to 1	In accordance with the drive rating
	Motor Cos Phi given on the motor rating plate		
r S C	[Cold stator resist.]		[No] (nO)
n 0	[No] (nO): function inactive. For applications which do not require high automatic auto-tuning (passing a current through the motor) each time	performance or do no	ot tolerate
Init	<ul> <li>[Init] (Init): activates the function. To improve low-speed performance v</li> <li>Value of cold state stator resistance used in mO</li> </ul>	whatever the thermal s	state of the motor.
	<ul> <li>Value of cold state stator resistance used, in mΩ.</li> <li>Note:         <ul> <li>It is strongly recommended that this function is activated for m</li> <li>The function should only be activated [Init] (InIt) when the motor is c</li> <li>When [Cold stator resist.] (rSC) = [Init] (InIt), the [Auto-tuning] (tUn) p</li> <li>At the next run command the stator resistance is measured with an au then changes to a value of (B B B B) and maintains it, [Auto-tuning] (t</li> <li>The [Cold stator resist.] (rSC) parameter remains at [Init] (InIt) as long performed.</li> <li>Value B B B can be forced or changed using the jog dial (1).</li> </ul> </li> </ul>	echanical handling a old. arameter is forced to [ uto-tune. The [Cold sta tUn) is still forced to [F g as the measuremen	applications. Power on] (POn). ator resist.] (rSC) Power on] (POn). t has not been

(1) Procedure:

- Check that the motor is cold.
- Disconnect the cables from the motor terminals.
- Measure the resistance between 2 of the motor terminals (U. V. W.) without modifying its connection.
- Use the jog dial to enter half the measured value.
- Increase the factory setting of [IR compensation] (UFr), page 32, to 100% rather than 20%.

Note: Do not use [Cold stator resist.] (rSC) if it is not set to [No] (nO) or = [Power on] (POn) with catch on the fly ([CATCH ON THE FLY] (FLr-), page <u>88</u>).

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## **FAULT CODES**

#### Drive does not start, no code displayed

- If the display does not light up, check the power supply to the drive and check the wiring of inputs Al1 and Al2 and the connection to the RJ45 connector.
- The assignment of the "Fast stop" or "Freewheel stop" functions will prevent the drive from starting if the corresponding logic inputs are not powered up. The ATV312 then displays [Freewheel stop] (nSt) or [Fast stop] (FSt). This is normal since these functions are active at zero so that the drive will be stopped if there is a wire break.
- Check that the run command input(s) have been actuated in accordance with the chosen control mode (the [2/3 wire control] (tCC) parameter in the [INPUTS / OUTPUTS CFG] (I-O-) menu, page <u>45</u>).
- If an input is assigned to the limit switch function and this input is at zero, the drive can only be started up by sending a command for the opposite direction (see page <u>84</u>).
- If the reference channel (page <u>51</u>) or the control channel (page <u>52</u>) is assigned to a communication network, when the power supply is connected, the drive will display [Freewheel stop] (nSt) and remain in stop mode until the communication bus sends a command.
- If the LED on the DC bus is lit and nothing appears on the display, check that there is no short-circuit on the 10 V power supply.
- If the drive displays [Ready] (rdy) and refuses to start, check that there is no short-circuit on the 10 V power supply and check the wiring of inputs Al1 and Al2 and the connection to the RJ45 connector.
- In the factory setting, the "RUN" button is inactive. Set the [Ref.1 channel] (Fr1) parameter, page 28, and the [Cmd channel 1] (Cd1) parameter, page 57, to control the drive locally.

#### Fault detection codes which require a power reset after the fault is cleared

The cause of the fault must be removed before resetting by cycling power to the drive. [PRECHARGE FAULT] (CrF), [OVERSPEED] (SOF), [AUTO-TUNING FAULT] (tnF), and [BRAKE CONTROL FAULT] (bLF) can also be reset remotely using a logic input (the [Fault reset] (rSF) parameter in the [FAULT MANAGEMENT] (FLt-) menu, page <u>87</u>).

Code	Name	Probable cause	Remedy
ЬLF	[BRAKE CONTROL FAULT]	<ul> <li>Brake release current not reached</li> <li>Brake engage frequency threshold [Brake engage freq] (bEn) = [No] (nO) (not set) whereas the brake control [Brake assignment] (bLC) is assigned</li> </ul>	<ul> <li>Check the drive/motor connection.</li> <li>Check the motor windings.</li> <li>Check the [Brake release I FW] (lbr) setting in the [APPLICATION FUNCT.] (FUn-) menu, page <u>80</u>.</li> <li>Apply the recommended settings for [Brake engage freq] (bEn), pages <u>79</u> and <u>80</u>.</li> </ul>
[rF	[PRECHARGE FAULT]	<ul> <li>Precharge relay control or damaged precharge resistor</li> </ul>	Replace the drive.
EEF	[EEPROM FAULT]	Internal memory	<ul> <li>Check the environment (electromagnetic compatibility)</li> <li>Replace the drive.</li> </ul>
IF I	[INTERNAL FAULT]	Unknown rating	<ul> <li>Replace the drive.</li> <li>Restart the drive.</li> </ul>
IF 2	[INTERNAL FAULT]	<ul> <li>HMI card not recognized</li> <li>HMI card incompatible</li> <li>No display present</li> </ul>	<ul> <li>Contact a Schneider Electric representative.</li> </ul>
IF 3	[INTERNAL FAULT]	• EEPROM	
1F 4	[INTERNAL FAULT]	Industrial EEPROM	



## Fault detection codes which require a power reset after the fault is cleared (continued)

Code	Name	Probable cause	Remedy
OCF	[OVERCURRENT]	<ul> <li>Parameters in the [SETTINGS]         <ul> <li>(SEt-) and [MOTOR CONTROL]</li> <li>(drC-) menus are incorrect.</li> </ul> </li> <li>Inertia or load too high</li> <li>Mechanical locking</li> </ul>	<ul> <li>Check the parameters in [SETTINGS] (SEt-), page <u>31</u>, and [MOTOR CONTROL] (drC-) page <u>39</u>.</li> <li>Check the size of the motor/drive/load.</li> <li>Check the state of the mechanism.</li> </ul>
5 <i>C F</i>	[MOTOR SHORT CIRCUIT]	<ul> <li>Short-circuit or grounding at the drive output</li> <li>Significant ground leakage current at the drive output if several motors are connected in parallel</li> </ul>	<ul> <li>Check the cables connecting the drive to the motor, and the motor insulation.</li> <li>Reduce the switching frequency</li> <li>Connect chokes in series with the motor</li> </ul>
50F	[OVERSPEED]	<ul><li>Instability or</li><li>Driving load too high</li></ul>	<ul> <li>Check the motor, gain and stability parameters</li> <li>Add a braking resistor</li> <li>Check the size of the motor/drive/load.</li> </ul>
£ n F	[AUTO TUNING FAULT]	<ul> <li>Special motor or motor whose power is not suitable for the drive</li> <li>Motor not connected to the drive</li> </ul>	<ul> <li>Use the L ratio or the [Var. torque] (P) ratio (see [U/F mot 1 selected] (UFt), page <u>42</u>).</li> <li>Check that the motor is present during auto-tuning.</li> <li>If an output contactor is being used, close it during auto-tuning.</li> </ul>

## Fault detection codes that can be reset with the automatic restart function after the cause has disappeared

#### See the [Automatic restart] (Atr) function, page 86.

These detected faults can also be reset by turning the drive off then on again or by means of a logic input (the [Fault reset] (rSF) parameter, page <u>87</u>, in the [FAULT MANAGEMENT] (FLt-) menu, page <u>86</u>).

Code	Name	Probable cause	Remedy
[nF	[NETWORK FAULT]	Communication detected fault on the communication card	<ul> <li>Check the environment (electromagnetic compatibility)</li> <li>Check the wiring.</li> <li>Check the time out.</li> <li>Replace the option card.</li> </ul>
C O F	[CANopen FAULT]	Interruption in communication on the CANopen bus	<ul><li>Check the communication bus</li><li>Refer to the relevant product documentation.</li></ul>
EPF	[EXTERNAL FAULT]	Depending on user	Depending on user
LFF	[4-20mA LOSS]	Loss of the 4-20 mA reference on input AI3	Check the connection on input Al3.
06F	[OVERBRAKING]	<ul> <li>Braking too sudden or driving load</li> </ul>	<ul> <li>Increase the deceleration time</li> <li>Install a braking resistor if necessary.</li> <li>Activate the [Dec ramp adapt.] (bra) function, page <u>62</u>, if it is compatible with the application.</li> </ul>
OHF	[DRIVE OVERHEAT]	Drive temperature too high	<ul> <li>Check the motor load, the drive ventilation and the environment. Wait for the drive to cool before restarting.</li> </ul>



## Fault detection codes that can be reset with the automatic restart function after the cause has disappeared (continued)

Code	Name	Probable cause	Remedy
DLF	[MOTOR OVERLOAD]	<ul> <li>Triggered by excessive motor current</li> <li>[Cold stator resist.] (rSC) parameter value incorrect</li> </ul>	<ul> <li>Check the [Mot. therm. current] (ItH) setting, page <u>32</u>, of the motor thermal protection, check the motor load. Wait for the drive to cool before restarting.</li> <li>Remeasure [Cold stator resist.] (rSC), page <u>40</u>.</li> </ul>
0 P F	[MOTOR PHASE LOSS]	<ul> <li>Loss of one phase at drive output</li> <li>Output contactor open</li> <li>Motor not connected or motor power too low</li> <li>Instantaneous instability in the motor current</li> </ul>	<ul> <li>Check the connections from the drive to the motor.</li> <li>If an output contactor is being used, set [Output Phase Loss] (OPL) to [Output cut] (OAC) ([FAULT MANAGEMENT] (FLt-) menu, page <u>89</u>).</li> <li>Test on a low-power motor or without a motor: In factory settings mode, motor output phase loss detection is active ([Output Phase Loss] (OPL) = [Yes] (YES)). To check the drive in a test or maintenance environment without having to switch to a motor with the same rating as the drive (particularly useful in the case of high-power drives), deactivate motor phase loss detection ([Output Phase Loss] (OPL) = [No] (nO)).</li> <li>Check and optimize the [IR compensation] (UFr), [Rated motor volt.] (UnS), and [Rated mot. current] (nCr) parameters, and perform an [Auto tuning] (tUn) operation, page <u>41</u>.</li> </ul>
05F	[MAINS OVERVOLTAGE]	<ul><li>Line voltage is too high.</li><li>Disturbed line supply</li></ul>	Check the line voltage.
PHF	[INPUT PHASE LOSS]	<ul> <li>Drive incorrectly supplied or a fuse blown</li> <li>Failure of one phase</li> <li>Three-phase ATV312 used on a single-phase line supply</li> <li>Unbalanced load</li> <li>This protection only operates with the drive on load</li> </ul>	<ul> <li>Check the power connection and the fuses.</li> <li>Reset</li> <li>Use a three-phase line supply.</li> <li>Disable the detection by setting [Input phase loss] (IPL) = [No] (nO) ([FAULT MANAGEMENT] (FLt-) menu, page <u>89</u>).</li> </ul>
5 L F	[MODBUS FAULT]	<ul> <li>Interruption in communication on the Modbus bus</li> <li>Remote display terminal enabled ([HMI command] (LCC) = [Yes] (YES), page <u>58</u>) and terminal disconnected.</li> </ul>	<ul> <li>Check the communication bus</li> <li>Refer to the relevant product documentation.</li> <li>Check the link with the remote display terminal.</li> </ul>

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#### Fault detection codes that are reset as soon as their cause disappears

Code	Name	Probable cause	Remedy
C F F	[INCORRECT CONFIG.]	<ul> <li>The current configuration is inconsistent.</li> <li>Addition or removal of an option</li> </ul>	<ul> <li>Return to factory settings or retrieve the backup configuration, if it is valid. See the [Restore config.] (FCS) parameter, page <u>44</u>.</li> </ul>
CF I	[INVALID CONFIG]	<ul> <li>Invalid configuration The configuration loaded in the drive via the serial link is inconsistent</li> </ul>	<ul><li>Check the configuration loaded previously.</li><li>Load a consistent configuration.</li></ul>
U S F	[UNDERVOLTAGE]	<ul> <li>Insufficient line supply</li> <li>Transient voltage dip</li> </ul>	Check the voltage and the voltage parameter. Tripping threshold in [UNDERVOLTAGE] (USF) ATV312eeeeM2: 160 V ATV312eeeeM3: 160 V ATV312eeeeN4: 300 V ATV312eeeeN4: 300 V
		<ul> <li>Damaged precharge resistor</li> </ul>	Replace the drive.

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## \*ALARM TROUBLESHOOTING\*

**ALARM SCREEN** 

	CURRENT ALARMS				
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	Date	Time	Message		
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HIS

Press to access Alarm History Screen



## **ALTIVAR 312 ALARMS**

This is a list of the Altivar 312 most common alarms that can be displayed on the alarm window: The cause of the fault can be checked on the previous section.

≻ oLF	Motor overload
≻ oCF	Motor Overcurrent
≻ obF	DC Bus overvoltage or Error motor phase lost
≻ CoF	CANopen communication error, Heartbeat or life Guard error
≻ EEF	EEPROM error
≻ ohF	Overtemperature
≻ oSF	Overvoltage mains supply
> PhF	Error mains phases
≻ SCF	Motor Short Circuit, Short circuit motor phases (ground faults), Short circuit motor phase (phase to phase)
≻ uSF	Undervoltage mains supply

Note: to reset any of these alarms press the RST button on the ALARM Screen



### SYSTEM ALARMS

This is a list of the system alarms that can be displayed on the alarm window

Code	Description	Probable Cause	Remedy
ES	Emergency Stop Pressed	<ul> <li>Emergency Stop has been pressed</li> <li>Wire connection is loose</li> </ul>	<ul> <li>Depressed E- Stop</li> <li>Check wire connection</li> </ul>
SPNC	Startup parameters have not been configured	<ul> <li>Startup parameters need to be set</li> </ul>	<ul> <li>Go to Startup Setup Panel</li> </ul>
AFBE	Altivar Function blocks error	<ul> <li>One of the Function Blocks has an error</li> </ul>	<ul> <li>Press the RST button located on ALARM screen</li> </ul>
ASNC	Check Actual Speed setup	• Actual speed is not calibrated properly because more vehicles are being processed than the maximum car rate for the sample time	<ul> <li>Recalibrate the speed in Hz that give you the proper CPH</li> <li>Check that the VEHICLE IN input is working correctly</li> </ul>

Note: to reset any of these alarms press the RST button on the ALARM Screen



## \*ELECTRICAL SCHEMATICS\*

#### Applicable to the 208-230 VAC –

Customer to supply and install incoming service disconnect and over-current protection in the form of an Inverse-Time breaker rated for 208-230 VAC, 3-Phase, 60 Hz.

Customer must supply a UL listed 50 AMPS feeder breaker @ 50 KAIC or higher to maintain interrupt rating of MCC and in accordance with local code and national safety standard code (NEC).

- All internal power wires are #6 AWG/THHN/600V
- All internal control wires are #22 AWG/MTW/600V
- Field wires to motors must be #8 AWG or less

PLC Detail Circuit Page 1a

PLC Detail Circuit Page 1b

Field Wiring - Interconnects Page 1a

Field Wiring – Interconnects Page 1b

### Applicable to the 460 VAC -

Customer to supply and install incoming service disconnect and over-current protection in the form of an Inverse-Time breaker rated for 460 VAC, 3-Phase, 60 Hz.

Customer must supply a UL listed 30 AMPS feeder breaker @ 50 KAIC or higher to maintain interrupt rating of MCC and in accordance with local code and national safety standard code (NEC).

- All internal power wires are #8 AWG/THHN/600V
- All internal control wires are #22 AWG/MTW/600V
- Field wires to motors must be #8 AWG or less

PLC Detail Circuit Page 1a

PLC Detail Circuit Page 1b

Field Wiring - Interconnects Page 1a

Field Wiring - Interconnects Page 1b

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## 230 VAC – PLC Circuit Page 1a of pages 1a and 1b

### Total panel FLA = 33 AMPS



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## 230 VAC – PLC Circuit Page 1b of pages 1a and 1b

### Total Panel FLA = 33 AMPS



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## 230 VAC – Interconnects Page 1a of pages 1a and 1b





## 230 VAC - Interconnects Page 1b of pages 1a and 1b



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## 460 VAC – PLC Circuit Page 1a of pages 1a and 1b

### Total Panel FLA = 15 AMPS



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## 460 VAC – PLC Circuit Page 1b of pages 1a and 1b

### Total Panel FLA = 15 AMPS





## 460 VAC - Interconnects Page 1a of pages 1a and 1b



Page 1a of 1a/1b 460 VAC Field Wiring 08.19.2013

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## 460 VAC - Interconnects Page 1b of pages 1a and 1b



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## \*WARRANTY & REPAIR\*

## SONNY'S AutoPilot CarWash Control Systems

- Telephone technical support at (800) 876–3900 Ext. 251.
- Replacement on parts manufactured by AutoPilot for one (1) year after delivery.
- Replacement on parts **NOT** manufactured by AutoPilot (i.e. printers, monitors, routers, scanners, cash drawers, etc.) for ninety (90) days after delivery.

AutoPilot warrants all equipment, which it manufactures to be free from defects in material or workmanship under normal use and service for a period of one (1) year from the date of delivery. Any defect reported within one (1) year will be replaced by AutoPilot pending a technician's evaluation and all charges for labor and material will be borne by AutoPilot. Shipping costs will be assumed by the Buyer.

For all items being sent back to AutoPilot for replacement or repair, a Return Merchandise Authorization (RMA) number is required prior to shipping. Merchandise received without an RMA# will be returned to sender. If it is determined that either no fault exists in Company, or the damage to be repaired was caused by negligence of Buyer, its agents, employees or customers, Buyer agrees to pay all charges associated with each such repair. Any tampering, misuse or negligence in handling, installation or use of Equipment renders the warranty void.

Further, the warranty is void if, at any time, Buyer attempts to make any internal changes to any of the components of the Equipment; if at any time and for any reason the power supplied to any part of the Equipment exceeds the rated tolerance; if any external device attached by Buyer creates conditions exceeding the tolerance of the Equipment; or if at any time the serial number plate is removed or defaced.

THIS CONSTITUTES THE SOLE WARRANTY MADE BY COMPANY EITHER EXPRESSED OR IMPLIED. IN NO EVENT SHALL COMPANY BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES AND BUYER'S REMEDIES SHALL BE LIMITED TO REPAIR OR REPLACEMENT OF NONCONFORMING UNITS OR PARTS.

## Repair

AutoPilot has a service and support department dedicated to analyzing, repairing and testing any WashPilot<sup>™</sup> component in need of such services. In the event a component needs to be sent to AutoPilot for warranty replacement or repair, an evaluation must first be made over the telephone by an AutoPilot technician.

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## **\*CUSTOMER SERVICE\***

Please contact SONNY'S AutoPilot CarWash Control Systems for installation and/or operational questions regarding this piece of equipment.

Please refer to the Parts list in this manual or the SONNY'S Parts Catalog and contact SONNY'S Customer Service Order Entry Department for any replacement parts for this piece of equipment.

This manual is available on Sonny's The CarWash Factory website (www.sonnysdirect.com) on the Product Manuals/Support page.

DEPARTMENT	PHONE NUMBERS	FAX NUMBERS
Toll Free Main Line	800-876-3900	954-721-7677
Equipment Department	954-720-4100	800-495-4049

Or you can email us at autopilotsupport@sonnysdirect.com Thank you for being a SONNY'S AutoPilot CarWash Controls equipment owner!

From all of us here at



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