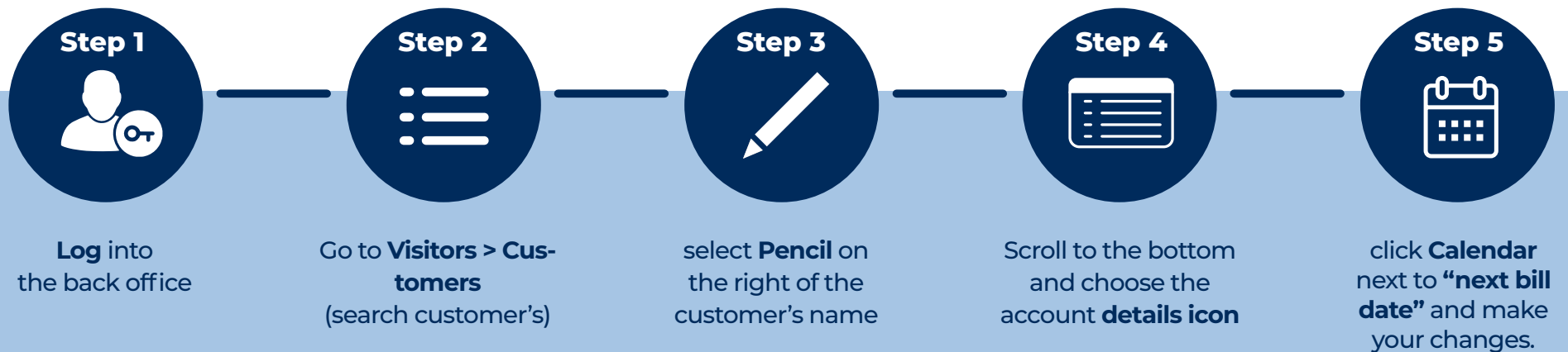


Consider suspending unlimited memberships to preserve relationships with customers for the long run.

Follow **5 easy steps** for individual customer changes in back office:

Individual Basis:

Customers may reach out on an individual basis to pause memberships.



All Memberships:

Some owners may choose to disable billing for a period of time.

Operators: Here are Communication Suggestions:

(1) Pausing will take effect on your next month's billing cycle for a period of 1 month. Your benefits and monthly charge will automatically be reinstated on the following billing period.

Thank you for your business. Stay Healthy!

(2) In order to compensate you for the days you are unable to visit the Car Wash due to non-essential business COVID-19 restrictions, we are offering an instant pause functionality.

Thank you for your business. Stay Healthy!